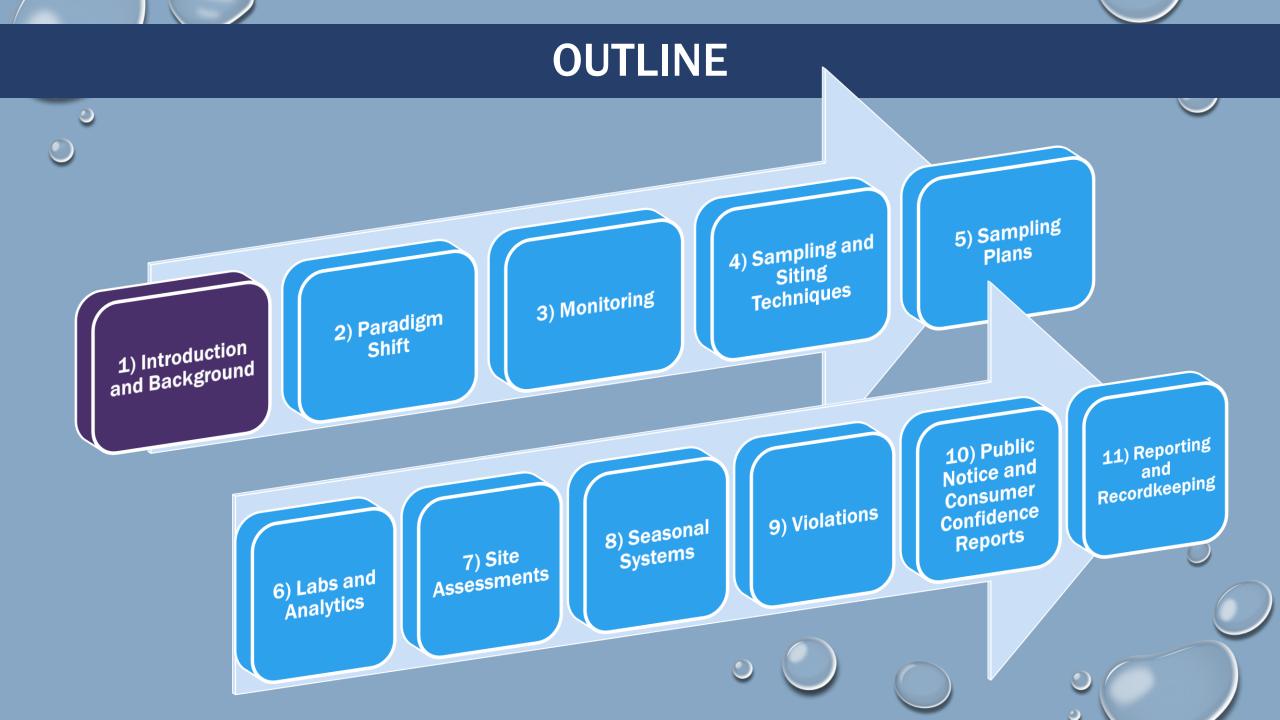


# REVISED TOTAL COLIFORM RULE (RTCR)

**Implementation Date: April 1, 2016** 

http://www.drinkingwater.vt.gov

DRINKING WATER AND GROUNDWATER PROTECTION DIVISION



#### BACKGROUND: TOTAL COLIFORM RULE

- Published 1989, effective 1990
  - There are a variety of waterborne pathogens that can cause health issues:



- Total coliform is an indicator of the presence of waterborne pathogens
- Regular monitoring of total coliform bacteria to:
  - Verify the integrity of the distribution system
  - Evaluate the effectiveness of treatment
  - Signal possible fecal contamination

## BACKGROUND: TOTAL COLIFORM RULE

- Total coliform MCL Goal = 0
- Routine monitoring for TC at a frequency proportional to system population
- Follow-up sampling required for TC+
- MCL Violations (based on sample results)
  - Non-acute (total coliform):
    - Systems under 33,000: 2 or more TC+ samples in a month
    - Systems above 33,000: 5% or more samples are TC+ in a month
  - Acute (E. coli):
    - TC+ RT with EC+ RP
    - EC+ RT with TC+ RP
- Monitoring and Reporting Violations for failure to report sample results
- Public Notice required for MCL and Monitoring and Reporting Violations
- All violations must be reported in the Consumer Confidence Reports

#### TRANSITIONING AWAY FROM THE TOTAL COLIFORM RULE

The TCR has been successful in protecting against waterborne disease and outbreaks.

#### **However**

- The number of violations have remained steady
- Any improvements likely to occur under the TCR have largely been achieved

## **Question:**

How can we achieve greater public health protection?

#### TRANSITION TO THE REVISED TOTAL COLIFORM RULE

#### Goal

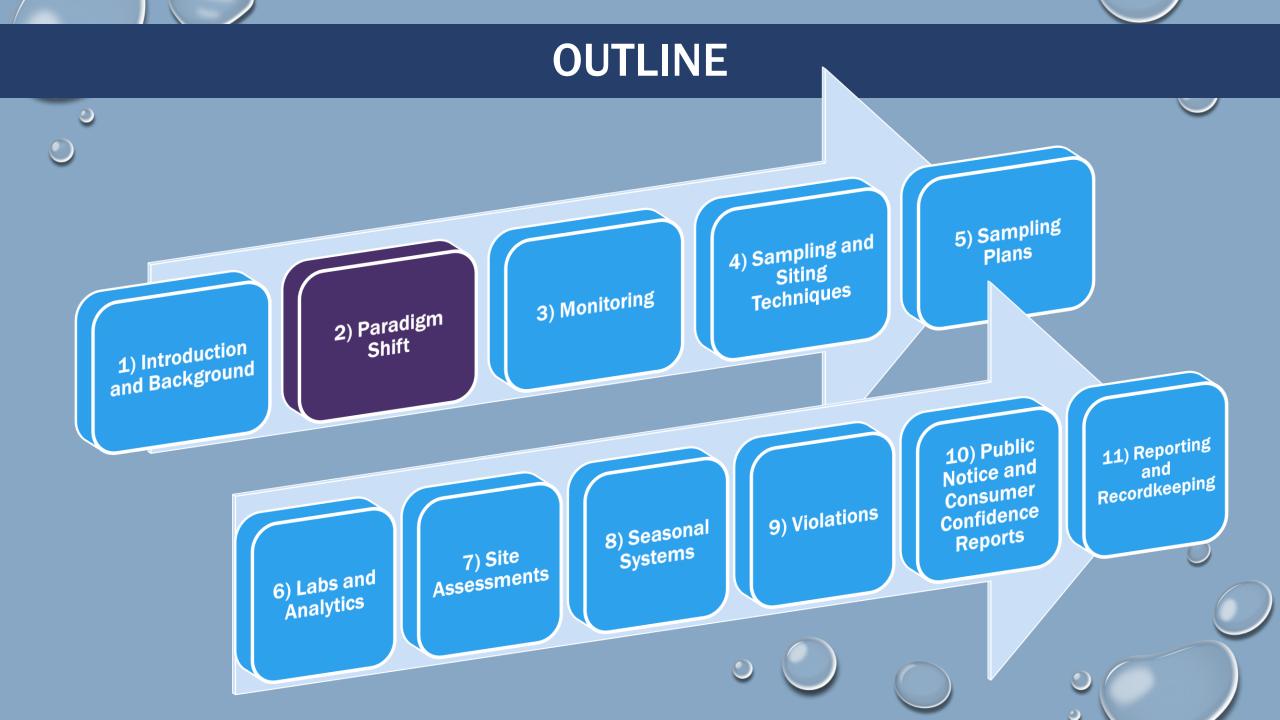
Increase protection of public health by reducing sanitary defects that allow fecal contamination and/or waterborne pathogens to enter a distribution system or could indicate a failure or imminent failure in a barrier that is already in place.

#### TRANSITION TO THE RTCR

- What will stay the same?
- 1. Continue to conduct bacteriological monitoring
- 2. Continue to use total coliform and E. coli as indicators

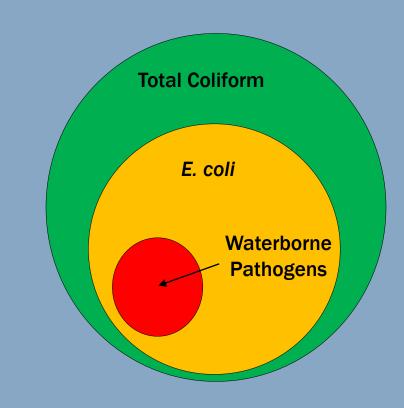
What will change?

- 1. "Find and Fix"
- 2. More stringent requirements for maintaining quarterly monitoring for Non-Community systems (where applicable)
- 3. Increased requirements for "seasonal" systems
  - 1. Monthly Sampling for groundwater systems
  - 2. Completion of State-approved start-up procedure
- 4. Completion of Bacteriological Monitoring Plans



#### TOTAL COLIFORM BACTERIA AS AN INDICATOR

- Total Coliforms are still used as an indicator of system integrity
- However, total coliforms are not an immediate health concern on their own



NO MORE TOTAL COLIFORM MCL

#### E. COLI BACTERIA AS AN INDICATOR



- E. coli still an indicator for fecal contamination
- E. coli MCL Goal = 0 maintained from the TCR
- E. coli MCL Violations under the RTCR
  - TC+ RT  $\rightarrow$  EC+ RP
  - EC+ RT  $\rightarrow$  TC+ (or EC+) RP
  - TC+ RT → TC+ RP and E. coli not analyzed
  - EC+ RT → No RP samples collected
- Public Notice within 24 hours required

## CAUSES OF BOIL WATER IN VERMONT UNDER THE RTCR

#### Effective April 1, 2016

Yes	No
EC MCL	
Precautionary for:	
Failure to collect RP within 24 hours following EC+	TC+ Results
Operational Issues     (leaks, fire events, bulk water hauling, depressurization)	
Following certain findings in Level 1     and 2 site assessments	

## "FIND AND FIX"

- TC as a more suitable indicator of system operation and integrity not public health
  - Improved consumer confidence and public perception in water systems





## SITE ASSESSMENTS UNDER THE RTCR



#### **Level 1 Site Assessment**

- 2 or more TC+ samples in a month
- Failure to take EVERY repeat sample following TC+ Routine sample

#### **Level 2 Site Assessment**

• E. coli MCL

Second Level 1 trigger in 12 months

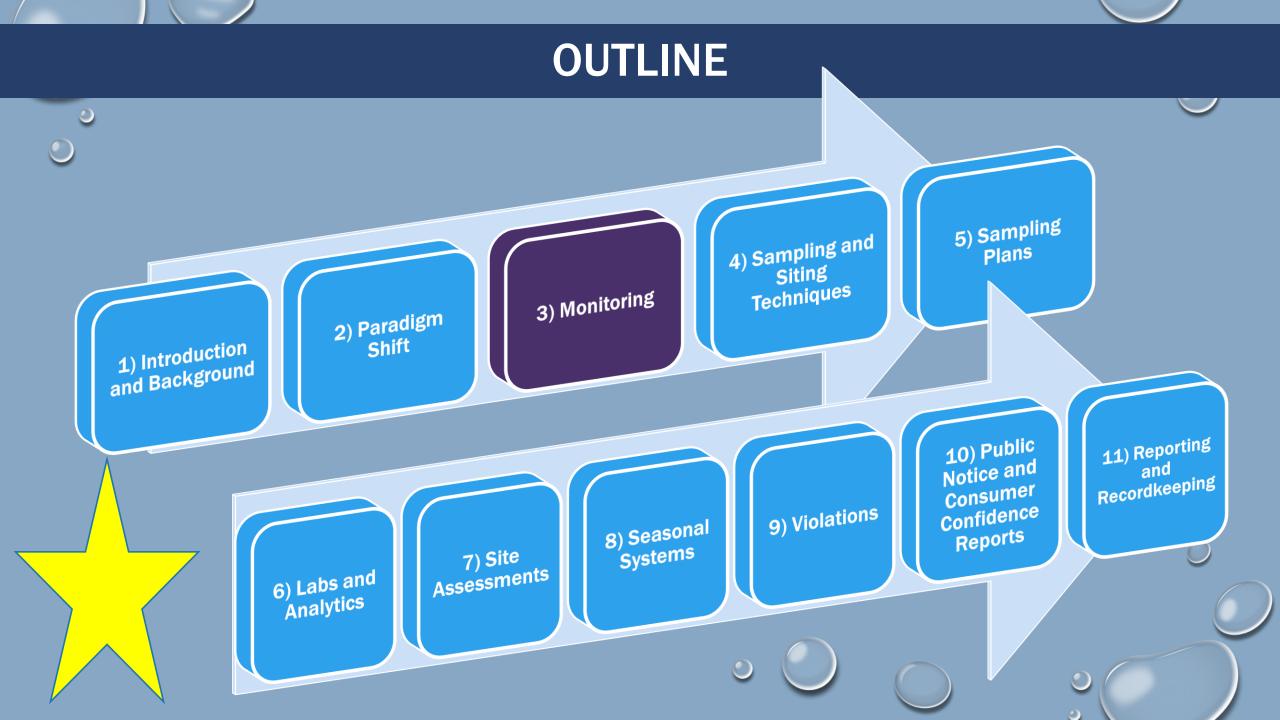
## FIND AND FIX



#### BENEFITS OF RTCR

#### The RTCR will result in:

- Increase in site assessments
  - → Decrease in TC/EC +
    - **→** Decrease in public health risk
  - → Increased operator knowledge of system operation
- Better system performance over time
- Certain "violations" under the current TCR become "triggers" under the RTCR



## NUMBER OF SAMPLES PER MONITORING PERIOD

Population	Number of Samples
25 – 1,000	1
1,001 – 2,500	2
2,501 – 3,300	3
3,301 – 4,100	4
4,101 – 4,900	5
4,901 – 5,800	6
5,801 – 6,700	7
6,701 <i>–</i> 7,600	8

Population	Number of Samples
7,601 – 8,500	9
8,501 – 12,900	10
12,901 – 1 <i>7</i> ,200	15
17,201 – 21,500	20
21,501 – 25,000	25
25,001 – 33,000	30
33,001 – 41,000	40
41,001 – 50,000	50

- Systems taking more than 1 sample must take the samples at regular intervals throughout the month.
- Groundwater Systems under 4,900 may take all samples on the same day if taken from different locations.

## SAMPLING FREQUENCIES UNDER RTCR

- All Surface Water/GWUDI Systems: Monthly (Same as TCR)
- Community Water Systems: Monthly (Same as TCR)
- Non-Community, GW, over 1,000 in population: Monthly (Same as TCR)
- <u>Seasonal</u>, Transient Non-Community Systems: <u>MONTHLY</u>
- Year-round Non-Community, served by GW, 1,000 and under in population: Quarterly (Same as TCR) until...

## TRANSITION TO MONTHLY MONITORING

Year-round, Non-Community, on Groundwater, under 1,000 in population:  Sample Quarterly unless and until ONE of the following happens:		
1) Level 2 Trigger	<ul> <li>E. coli MCL Violation</li> <li>2 X Level 1 Site Assessments over 12 month period</li> </ul>	
2) E. Coli MCL Violation	<ul> <li>TC+ RT → EC+ RP</li> <li>EC+ RT → TC+ RP (or EC)</li> <li>TC+ RT → TC+ RP and E. coli not analyzed</li> <li>EC+ RT → No Repeats Taken</li> </ul>	
3) Total Coliform TT Violation	<ul> <li>Fail to conduct Level 1 or Level 2 within 30 days of trigger</li> <li>Fail to correct sanitary defects in 30 days or by state-approved schedule</li> </ul>	
4) Two RTCR Monitoring Violations or one RTCR Monitoring violation and one Level 1 site assessment in 12 months	<ul> <li>Fail to RP sample</li> <li>Fail to analyze EC following TC+ RT</li> </ul>	

## Transition (back) to Quarterly Monitoring

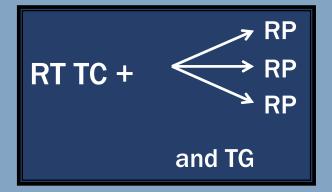
Year-Round, Non-Community on Groundwater, under 1,000 in population.

Systems will be required to sample monthly until the issue that caused the increased monitoring is corrected and **BOTH**:

- 1) The system has had a sanitary survey or <u>voluntary</u> level 2 site assessment within the last 12 months, be free of sanitary defects, and have a protected source that meets construction standards;
- 2) Have a clean RTCR compliance history for the last 12 months. A clean compliance history means: No E. coli MCL violations, no monitoring violations, no TT Triggers (level 1 or 2 site assessments), and no TT violations (failure to conduct a level 1 or 2 assessment within 30 days of trigger, failure to correct sanitary defect within 30 days or under the state-approved schedule).

## REPEAT SAMPLING UNDER RTCR

- Every Water System must take 3 repeat samples for <u>EACH</u> routine TC+ sample.
  - 1. Same sampling site as RT TC+
  - 2. +/- 5 connections/locations upstream
  - 3. +/- 5 connections/locations downstream and GW Systems must take 1 triggered source water sample from each source that was active at the time of the TC +.



## **Additional Routine Samples**

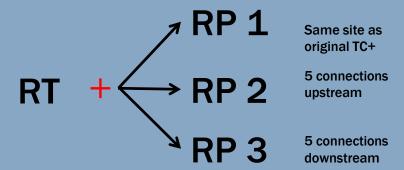
The Month Following a TC + Routine Sample:

- Monthly Systems: Resume normal monthly sampling according to plan and schedule.
- Quarterly Systems: must take 3 Additional Routine samples the month following the TC + sample.



#### SYSTEM TAKING SINGLE MONTHLY SAMPLE

#### Month 1



and 1 TG for each active GW source

#### Month 2

RT

If TC+

RP 2 w/in 5 connection downstream

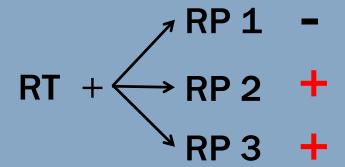
RP 3 w/in 5 connection upstream

and 1 TG for each active GW source

#### HYPOTHETICAL – SINGLE MONTHLY SAMPLE

System taking single monthly sample

#### Month 1



and 1 TG for each active GW source

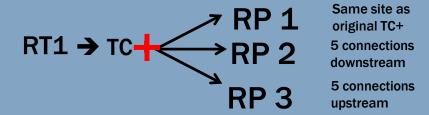
**Site Assessment Triggered** 

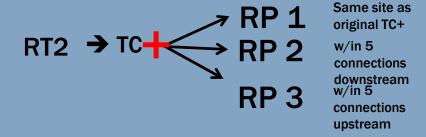
#### Month 2

RT No further action needed (upon completion of Site Assessment)

## Sampling Example: <a href="Multiple">Multiple</a> Monthly Routine Samples

#### Month 1





RT3 → TC-

and 1 TG for each active GW source

#### Month 2

RT1



RT2

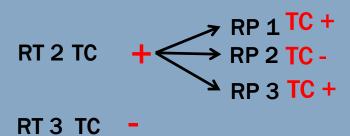
and 1 TG for each active GW source

RT3

## HYPOTHETICAL – MULTIPLE MONTHLY SAMPLES

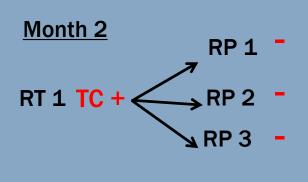
#### **System Taking Multiple Monthly Samples**

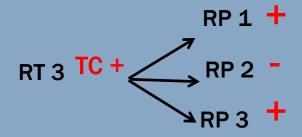




and TG for each active GW source

Assessment triggered, >2 TC+ samples in a month

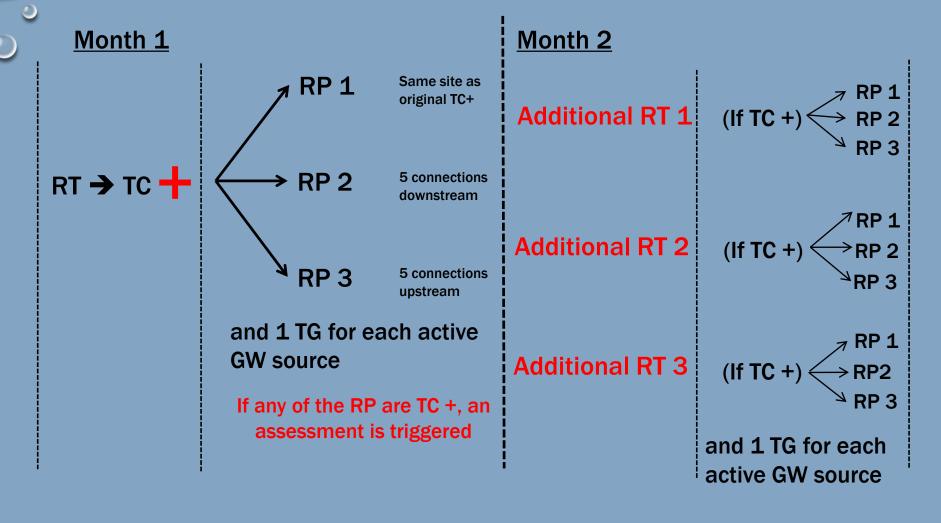




and TG for each active GW source

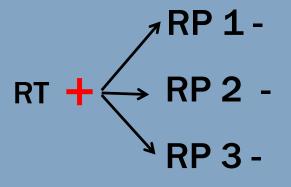
Second, separate assessment triggered, >2 TC+ samples in a month

## Sampling Example: Quarterly Routine Sample

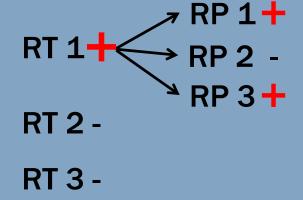


## HYPOTHETICAL - QUARTERLY MONITORING

#### Month 1



#### Month 2



and TG for each active GW source

and TG for each active GW source Assessment triggered

#### Month 3

If assessment from Month 2 is a Level 1:

RT 1 
RT 2 
RT 3 
RT 3 
3 Additional

Routines the month following a TC+, system on Quarterly

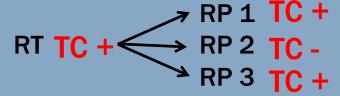
Monitoring

If assessment from Month 2 is a Level 2:

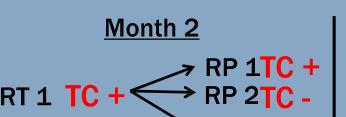
RT 1 - Monthly Monitoring is Triggered.

## WORST CASE SCENARIO: QUARTERLY SYSTEM WITH PERSISTENT ISSUES

#### Month 1



and TG for each active GW source



RT 2 TC + 
$$\stackrel{\mathsf{RP}}{\longrightarrow}$$
 RP 2TC +  $\stackrel{\mathsf{RP}}{\longrightarrow}$  RP 3TC -

RT 3 TC + 
$$\rightleftharpoons$$
 RP 2TC + RP 3TC +

and TG for each active GW source

Month 3

Monthly Monitoring

and TG for each active GW source

\*It <u>may</u> be possible to take 18 samples over 2 months before triggering monthly monitoring.



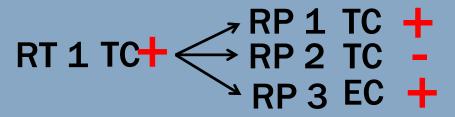




#### HYPOTHETICAL - E. COLI

System taking a single compliance sample (monthly or quarterly)

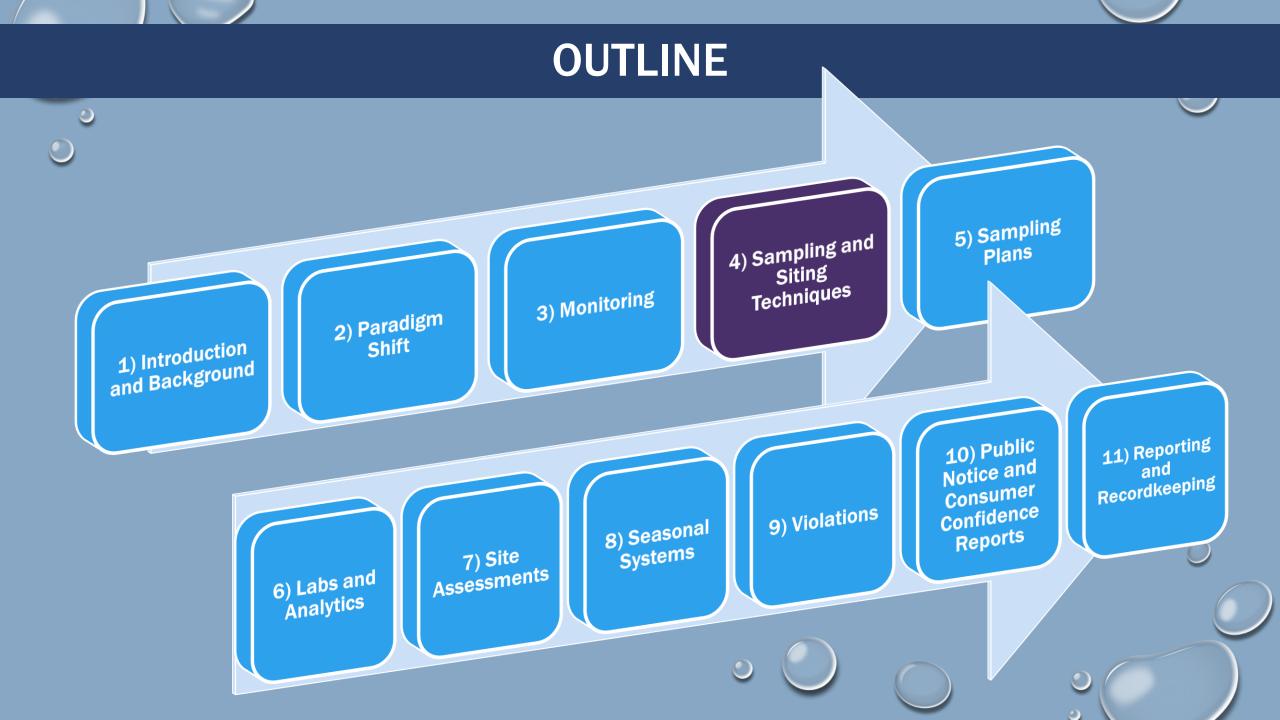
#### Month 1



and TG for each active GW source

#### **EC MCL VIOLATION**

- 1. Boil Water Notice Required
- 2. Level 2 Site Assessment Automatically triggered
- 3. If on quarterly monitoring: Increase to Monthly Monitoring in Month 2



## SAMPLE TAP SELECTION - DOS AND DON'TS











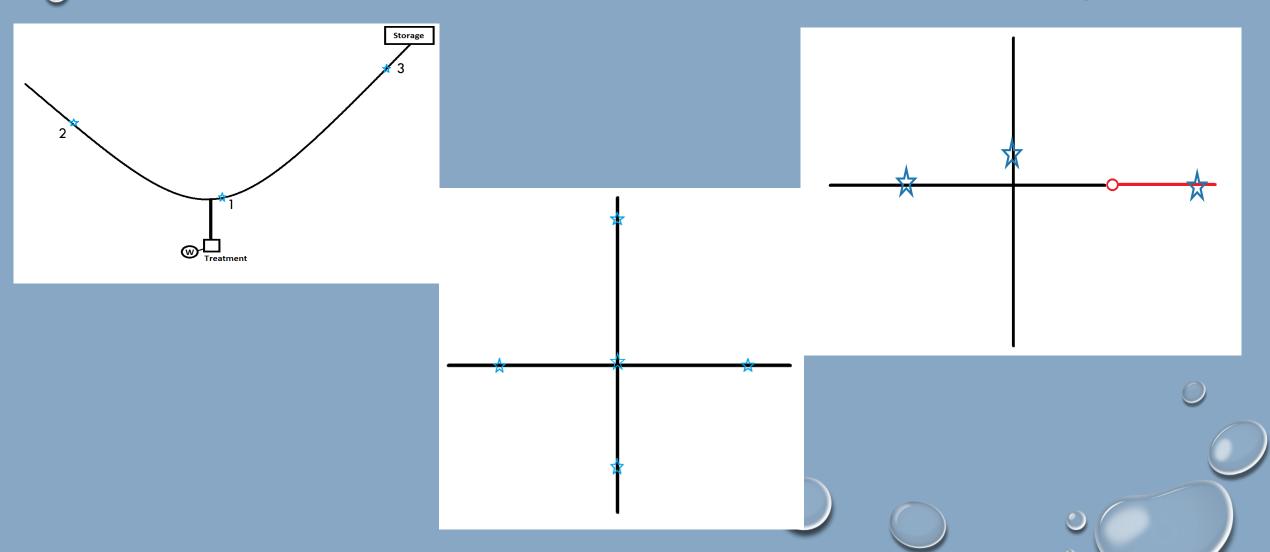




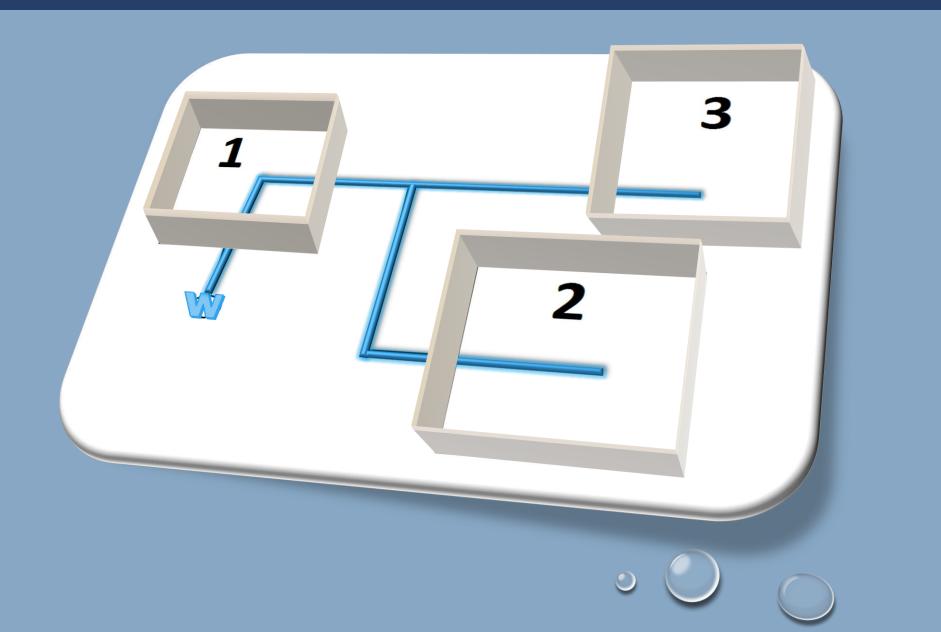


## SAMPLE SITING

Sample sites must be representative of water in the entire distribution system.



## SAMPLE SITING - MULTIPLE BUILDINGS



## SAMPLING TECHNIQUE

- RCAP Guidance: <a href="https://vimeo.com/136001193">https://vimeo.com/136001193</a>
- Select sites representative of water in the entire distribution system.
- Assemble supplies, including good, clean, sample bottles
- If the system chlorinates, make sure to have a chlorine residual test kit.



## SAMPLING TECHNIQUE



- Make sure the sample tap is in good working order, no attachments, no outdoor hose bibs.
- Disinfect faucet/tap.
- Run the COLD water 5-10 minutes to clear the internal plumbing and service lines – consider using a thermometer to identify when the temperature stabilizes.

## SAMPLING TECHNIQUE

- While the water is running, complete the lab forms and associated paperwork.
- Adjust the flow down to 1/8-inch, about the width of a pencil.



 Remove the sample bottle cap, keep it away from the running water and pointed down.

## SAMPLING TECHNIQUE

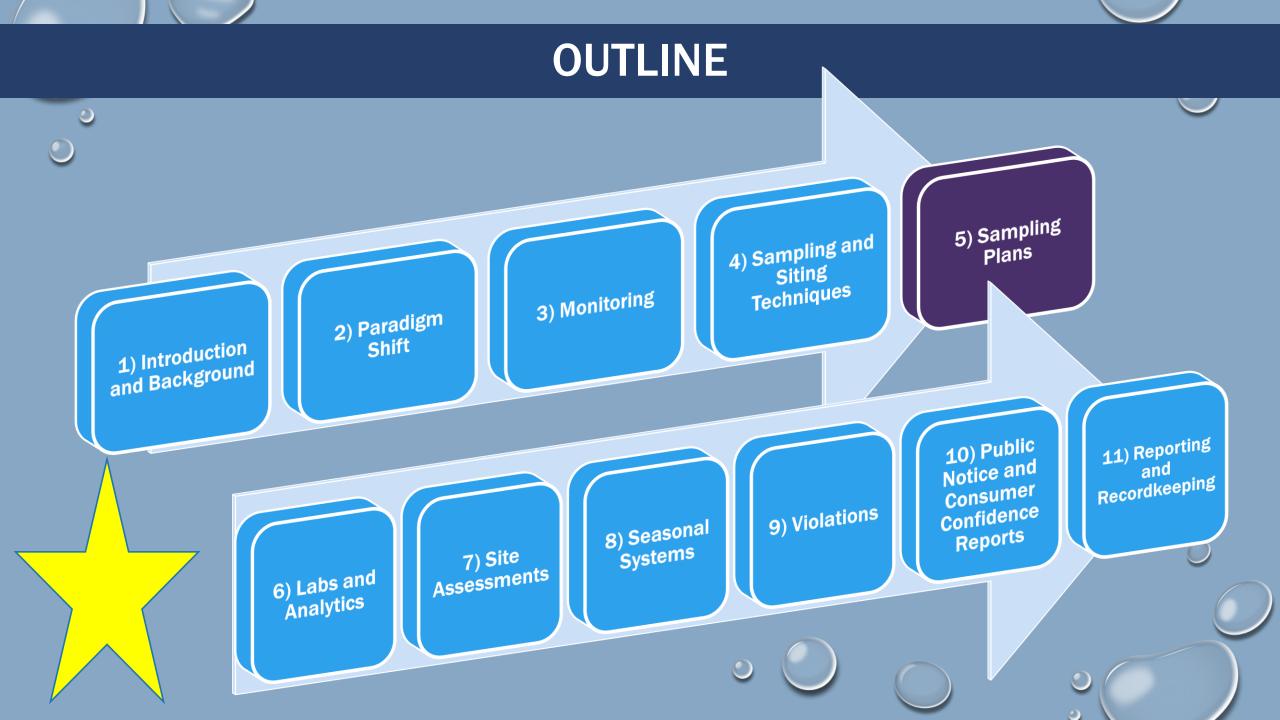
- Do not rinse the bottle, do not remove preservative/dechlorinating agent in the bottle.
- Fill the bottle to the neck. Need to leave some space, but make sure to have enough (at least 100 mL) volume to be analyzed.
- Once full, replace the cap.
- Put the bottle into a cooler, refrigerator, or on ice.
- Should be kept between 0 and 10° C



## SAMPLING TECHNIQUE

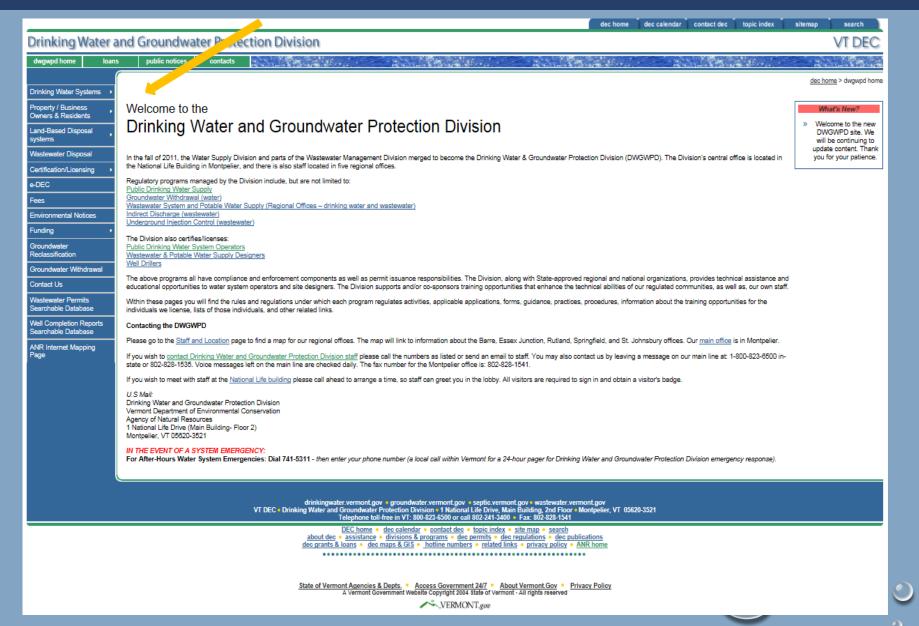


- If chlorinating, take a chlorine residual from the tap, write it on the lab paperwork.
- Turn off the tap and re-connect any aerators or accessories.
- Make sure laboratory form is filled out completely and correctly.
- Coolers used to transport samples should be cleaned daily.
- Get sample(s) to the lab within 24 hours of collection.
- Sample early in the week and early in the monitoring period.



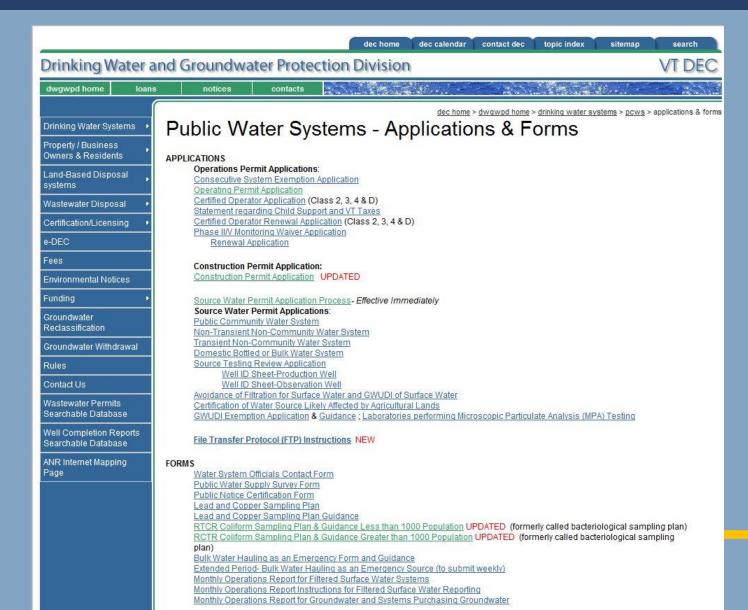
### STEP 1: FINDING THE FORM

**GO TO: WWW.DRINKINGWATER.VT.GOV** 



### FINDING THE FORM

#### WWW.DRINKINGWATER.VT.GOV



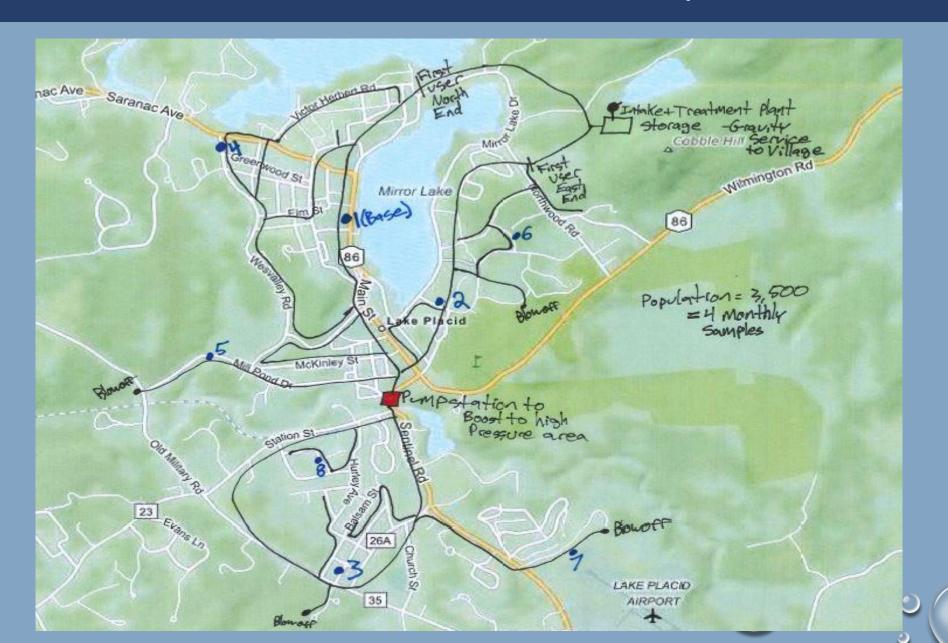


## STEP 2: BASIC SYSTEM INFO

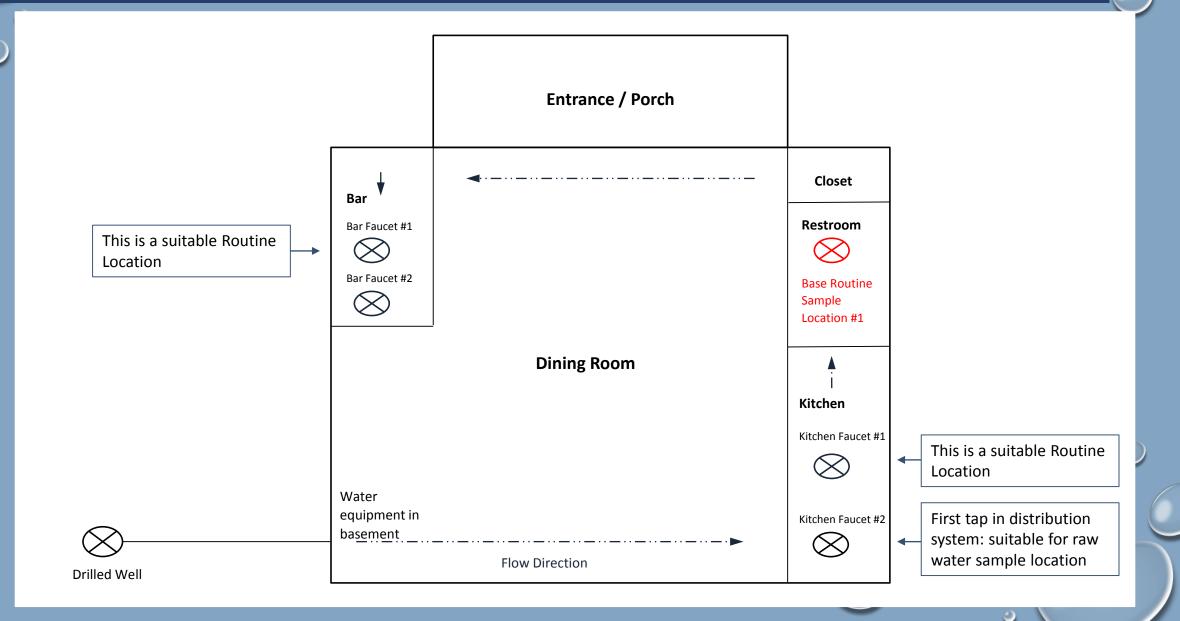
	System	ı Information				
System Name:		WSID Number:	System Type (check one):			
			☐ TNC ☐ NTNC ☐ Community			
# of Service Connections (if there a		Source Water Type (	check one):			
connections, <u>also</u> write in the total number sampling taps):	of available	Groundwater Surface Water/GWUDI				
		☐ Consecutive				
System Population:	# of Pressure Zones (if the system relies on a well pump, gravity storage, or single pump station to deliver water to all users in the distribution system, enter "1"):					
Dates of Operation (SEASONAL	SYSTEMS ONLY	):				
Open:		Close:				
Number of Distribution Systems	(check one): ☐ 1	$\sqcup_2 \sqcup_3 \sqcup_{more}$	than 3.			
If the system has more than one di DS00	stribution system, ic	dentify the distribution	system to which this form pertains:			

ion of 1,000 or less. For systems with multiple distinguished. Attach a map to this plan. The map, clearly labeled coliform sampling locations that tap locations (if the system uses groundwater), lo

# STEP 2 CONTINUED: MAP SUBMISSION (COMMUNITY)



## STEP 2 CONTINUED: MAP SUBMISSION (TNC)



### STEP 4: COMPLETE SAMPLE LOCATIONS AND JUSTIFICATION

	Routine Location Address	Justification	5 Connections Upstream For repeat locations Numbers 2 – 5 are optional	5 Connections Downstream For repeat locations Numbers 2 – 5 are optional	
	Routine Location 1		1	1 2	
1	(Base):		3	3	
			4	4	
			3	<u>,                                      </u>	
1	Routine Location 7:		2	2	-
			3	3	-
Ш			5	5	$\parallel \parallel \parallel$

Instructions: The locations for all routine samples taken for compliance purposes must be identified in this table. 1) List up to 7 routine monitoring locations. These are the locations where the required routine compliance samples (monthly or quarterly) are collected. If possible, list the 911 addresses for each location. If those addresses are not available, list where the samples are taken. 2) Explain why the system chooses to sample at each location under the "Justification" column. 3) List at least one and up to five repeat samples within 5 connections upstream and 5 connections downstream for each Routine sampling location listed.

### STEP 5: SAMPLE SCHEDULE AND SOURCE INFORMATION

Fill out sample schedule

Don't forget to sign the form!

	Table 2 – Quarterly Monitoring							
completed only by year-round NTNC and TNC systems using groundwater. Systems manufernate								
between the Routine 1 (Base) location	and at least one other Routine location as identified on the previous pre,							
depending on system complexity. Iden	tify in what quarter each Routine sample location will be sampled.							
Quarter	Routine Sampling Location							
1st: January 1 through March 31								
- 1								
2 <sup>nd</sup> : April 1 through June 30								
3 . Talv 1 through September 30								

#### Table 3 - Monthly Monitoring

To be completed y any public water system serving 1,000 people or less. Systems ... et alternate between the Routing (Base) location and at least one other Routine location as identified on the previous page, depending on system complexity. Identify in what month each Routine sample location will

		intry in what month cach readine sample rocation win oc sample
	Month	Routine Sampling Location
	January	
4	February	
	March	
	April	
	May	
	June	
	July	
	August	
	Se, tember	
	October	
	November	
	December	

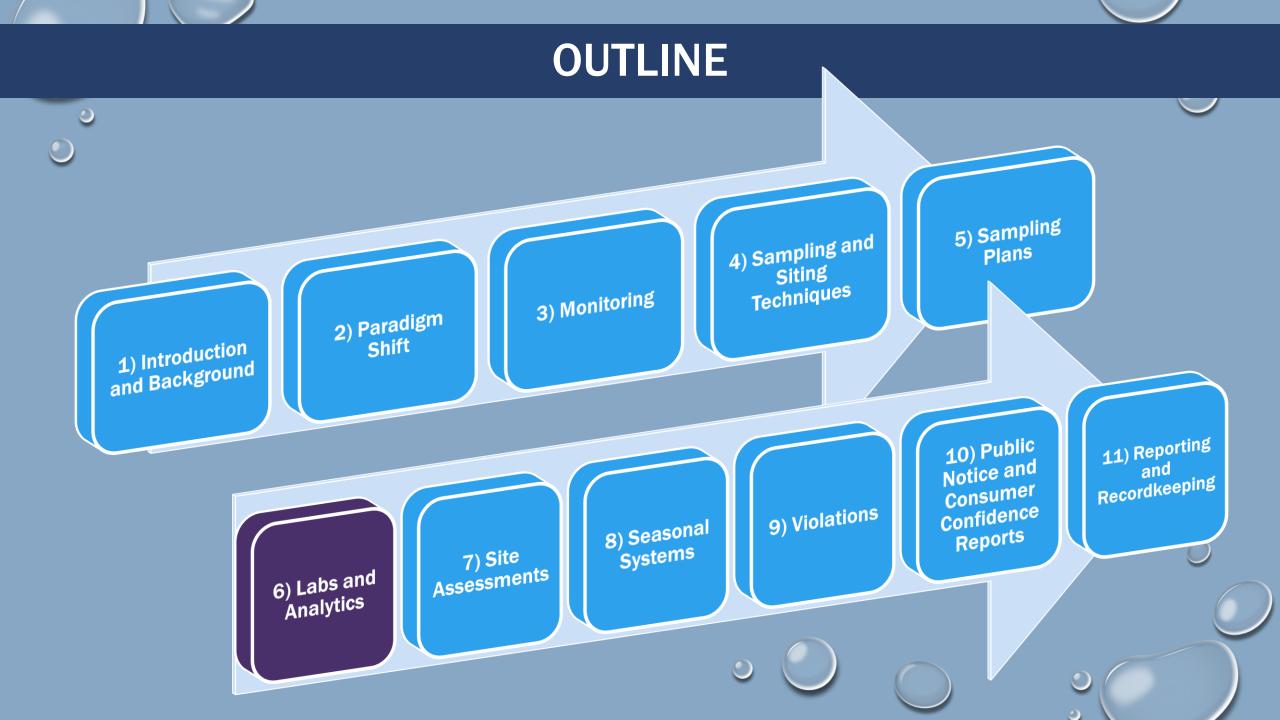
#### Table 4 - Source Information

e names/numbers of groundwater sources (wells, springs, etc.) and the source sample taan each source may be sampled prior to any treatment. If a raw water sampling tap is not available, for to the first user, identify the first tap/faucet closest to where the water enters the system.

4	1100	acii additional silects il liceessal	
	Source Name/Number	Source Sample Tap Location	Is this a combined source sample location?
	Source 1:		
	Source 2 (if applicable):		
	Stree 3 (if applicable):		
	Source 4 ( policable):		

Attach additional sheets if necessary

Fill out source information (Groundwater systems only)



## ANALYTICAL AND LABORATORY METHODS

- Samples must be analyzed by a VT Department of Health certified drinking water lab
- List of Laboratories certified for drinking water analysis: <a href="http://healthvermont.gov/enviro/ph\_lab/water\_test.aspx">http://healthvermont.gov/enviro/ph\_lab/water\_test.aspx</a>
- Labs must be certified for each method used for analysis & each contaminant analyze
- Colilert® Analytical Method for TC & EC VT Labs

## **ANALYTICAL REQUIREMENTS**

Standard sample volume required for analysis:

100 mL - Regardless of analytical method

- Only required to determine the presence or absence of total coliform & *E. coli*.
- The time from sample collection to initiation of test medium incubation: May not exceed 30 hours
- Sodium thiosulfate will typically be included by the lab to neutralize the chlorine in the water sample.

# REJECTION OF SAMPLES

BR - Broken

**CL - Chlorine Present** 

**EH - Exceeds hold Time** 

**HS** - Excessive head space

FZ - Frozen sample

**IN** – Insufficient Information

**VO - Insufficient Volume** 

LA - Lab accident

LT - Leak in transit

**IP – Invalid sampling protocol** 



When notified by lab: Collect replacement sample within 24 hours

## RTCR SAMPLE COLLECTION FORM

- Mark the type of compliance sample on form for lab:
  - Routine (RT):
    - Sample(s) required by monitoring schedule.
    - Additional Routine (NTNCs and TNCs on quarterly only) 3 samples the following month after
       TC+ Routine sample.
  - Repeat (RP): Samples required immediately after TC+ Routine sample.
  - Trigger Source (TG): Ground water <u>source</u> sample required immediately after TC+ Routine sample.
  - \*NOTE If sample is marked "Special" or "Other" it will not be used for compliance purposes (SP)!

## RTCR SAMPLE COLLECTION FORM (CONT.)

- Mark sample collection information on lab form
  - Sample location information is on the system's monitoring schedule:

ampling ocations	Facility ID	Facility Name	Sample Point ID	Description
	DS001	DIST SYSTEM-BROOKWELL (UNITS 1-		
	DS002	DIST SYSTEM-ROAD WELL (UNITS 32	TC002	

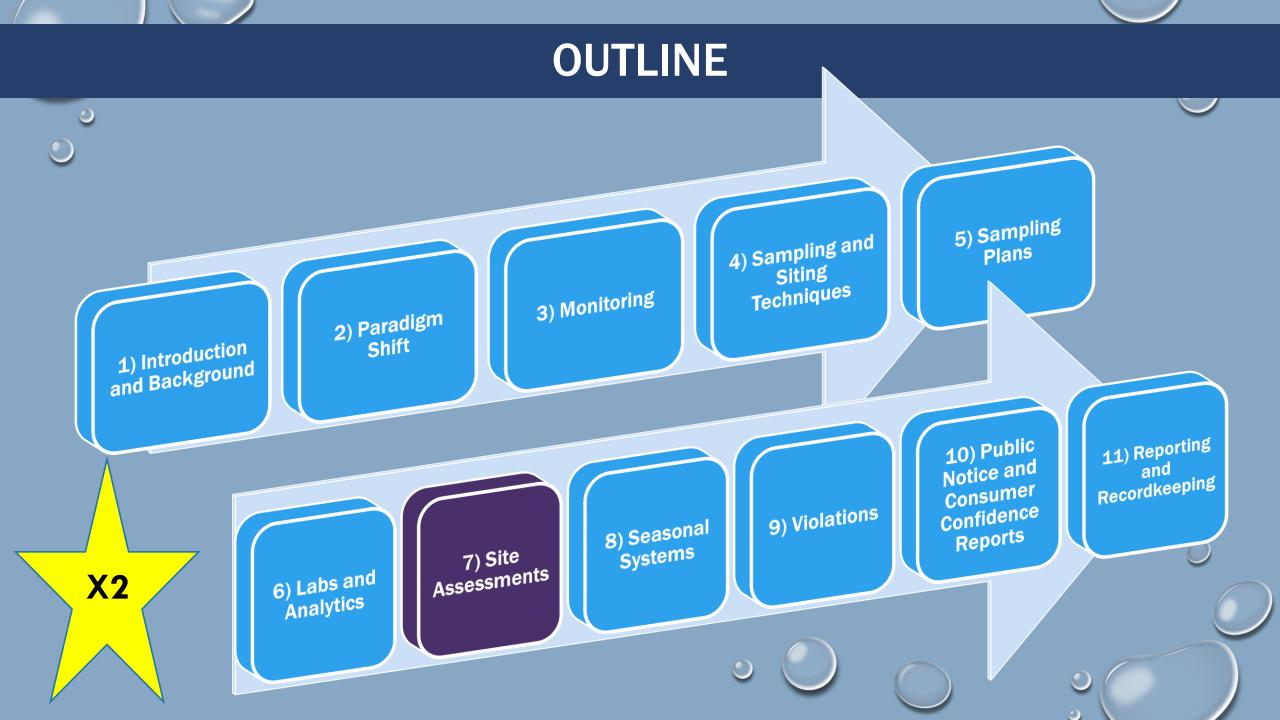
Web

COLIFORM	BACTERIA			
Facility ID	Facility Name			Sample Point
DS001	DISTRIBUTION	SYSTEM		TC001
DS002	DISTRIBUTION	SYSTEM		TC002
Analyte		Monitoring Period	Start - End Date	Sample #
COLIFORM	(TCR)	1/1 - 12/31	7/1/2015 -	2 per QT

QT- Quarter YR - Year MN - Month DL - Day 1T - One Time Only

# RTCR & GWR SAMPLE TYPE, FACILITY ID & SAMPLE POINT ID

Sample Type	Facility ID	Sample PT ID	Sample Location  Description			
Routine, Distribution (RT)*	DS001, DS002etc.	TC001, TC002etc.				
Repeat, Distribution (RP)*	DS001, DS002etc.	TC001, TC002etc.	Specific Address/Name for			
Trigger, Source (TG)** -Groundwater systems	WL001, RW001, WL002etc.		sample location			
Replacement Routine, Repeat or Trigger Source	See above, same	e as original samp	le.			
Special (SP)	See above for "S	pecial" distributio	n or source sample			
* TCR = Total Coliform Rule	** GWR = Groundwater Rule					



## SITE ASSESSMENTS UNDER THE RTCR



#### **Level 1 Site Assessment**

- 2 or more TC+ samples in a month
- Failure to take EVERY repeat sample following TC+ Routine sample

#### **Level 2 Site Assessment**

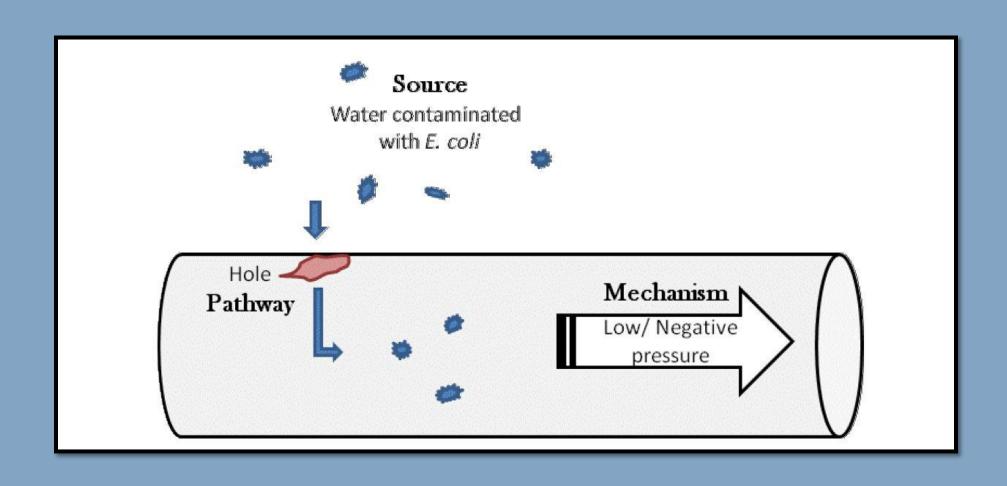
• E. coli MCL

Second Level 1 trigger in 12 months

### CAUSES OF CONTAMINATION

- Bacteria may be present in the distribution if the following simultaneously occur:
  - 1. Source of bacteria
  - 2. Pathway into the distribution system or breach in system integrity
  - 3. Mechanism that allows bacteria to be carried on this pathway or that allows bacteria within biofilms, corrosion tubercles, or sediment to break free and enter the water.

## CAUSES OF CONTAMINATION



## LEVEL 1 SITE ASSESSMENTS

- 1. Level 1 Site Assessment trigger:
  - a) Two or more TC + samples in a month; or
  - b) System fails to take EVERY required repeat sample following at TC + <u>routine</u> sample.

Resulting in a <u>Level 1 Site Assessment</u> to be performed within 30 days of the trigger

Level 1 Site Assessments can be performed by any validly-certified drinking water system operator with the same class certification as the water system or greater.

# COMPLETED LEVEL 1 ASSESSMENT FORM

	0	VED	MONT -		Le	evel:	1 As	ses	sme	nt Form		
				Completion and submittal of this form is required following two or more positive total coliform samples								
ENVIRONMENTAL CONSERVATION within one month or w												
			-			Co	oliforn	n posi	tive sar	nple		
-			vater Protection Divisi	on								
S١	/ster	n Infor	mation									
y	tem N	ame:	- 1	WSID #:	_		Class			1A 1B 2		1 4A 4B 4C D
1	+BC	Wate	er system	1 12575			Systi		-,		(circle	
1000	The second second	ssessment	10/201	Type of Water System	n ( (ci	rcle one);	TN	IC.		Community	/	(NTNC)
11	stru	ctions										
		tions 1 - 6 b ter system,	elow. Answer <u>ev</u> circle "NA" for th	eted and submitted within 30 d ery question that applies to the at question. If an entire section of circle "NA" in the gray section he In order for this form to be	vater does n eadin	system to ot apply g bar. Pl	to the lease th	ng "Y" water hen fill	for yes system out Sec	or "N" for no. If: (such as if the sy tions 7, 8, and 9	a specif estem d	ic question is not applicable oes not have treatment or
Se	ctio	n 1: Ch	anges or	Events								NA
1)	NA	(V)/ N	U	nt residual than expected	g)	NA	Υ	/(N)	water	quality paramet	ers out	of range
)	NA	(V)/ N		ent/abnormal operational activity		NA		/(N)		ource added, em		
)	NA	Y /N	firefighting eve	nt/hydrant flushing	1)	NA	Y	/N	floodin	ig: source(s) or i	distribu	tion system
1)	NA	Y N	-	sm/forced entry	j)	NA	Y	/(N)		indicators of un	77.7	
1)	NA	Y/N	rapid snowmelt		k)	NA		/(N)		20 psl) or loss of	distrib	ution system pressure
)	NA	YN	heavy rainfall		I)	NA	Y	/ N	other		_	
56	ectio	n 2: Sa	mpling Sit	e(s)/Protocol				7045				
)	NA	Y / (N)	unclean or unsu	uitable sample tap	f)	NA	Y	/(N)	inadeq	uate tap flushin	g	
)	NA	Y / (N)	hot water intru		B)	NA		/W		ensing faucet/sw		
)	NA	Y /(N)		itions at sample site	h)	NA		100		per hold time/sto	orage te	mperature
1)	NA	Y/N			i)	NA		19		er error		
)	NA	Y /(N)	aerator was no	removed	j>	NA	Y	/(N)	other_	-		
56	ectio	n 3: 50	urce(s)	B.W.	1/0	1	At-II-			115		
1)	NA	Y / (ND	notantial source	e of contamination	f)	drock \		100	damag	ed or compromi	sad wal	Irasing
)	NA	Y /(N)		ged/loose well cap/well seal	g)	NA		100		ed or unscreene		- cuang
)	NA	Y /00		re (quantity concerns)	h)	NA		100		ected opening in		assembly
0	NA	Y /1	damaged pitles		i)	NA		100		overflow constr	-	
)	NA	Y/00	damaged electr		i)	NA		100	other			
_	-	.,,,,	Springs or Du		1		-	· C		Surface Wat	er	
)	(NA)	Y/N		e of contamination	a)	NA	Y	/ N	potent	ial source of con		tion
)	NA	Y/N	infiltration of su	urface run-off	ь)	NA	Y	/ N	recent	storm event		
)	NA	Y/N	condition of spr	ing box or well construction	c)	MA	Y	/ N	Infiltra	tion		
)	(NA)	Y / N	source overflow	construction	d)	NA		/ N		il source water o	uality	
}	(NA)	Y/N	other		e)	(NA)		/ N	other			
	610	V / M	One start control for			ve Coni			Deriver of	1		Laborator .
)	(NA)	Y/N Y/N	flooded valve/n damaged interc		d) e)	NA		/ N		d pressure/flow		notesaler sidual than expected
)	NA	Y/N		kflow protection	f)	(NA)		/ N	other	IICOMIUR DINILIE	tarn fe	эшчан илип ехрептед
	ctio	1000000			-1	Citry		-	OLING!			NA
)	NA	Y/(N)	change in flow i	rocess(es)	e)	NA	v	100	Interre	ption in treatme	nt or a	0,000.00
)	NA	Y / (N)	_	ates ofection or treatment	f)	NA NA		3)(6)				treatment equipment
,	NA	Y/N	The state of the s	rements out of range	g)	NA	200	100		ent added or chi		sreatment equipment
		Y / (N)		naintenance procedures not	h)	NA		10		ctioning treatme		loment
)	NA							-	. man all	- rearing a carrier	maju	per community

Section 5: Storage Tank(s)				(NA)
a) NA Y / N improper maintenance practices	f)	NA	Y/N	torn vent/overflow screens
b) NA Y / N presence of dead animals or insects	g)	NA	Y/N	lower disinfectant residual than expected
c) NA Y / N cover/access hatch not sealed	h)	NA	Y/N	signs of vandalism or forced entry
<li>d) NA Y / N incorrect operation of level control valve</li>	5 i)	NA	Y/N	deterioration, rust, holes, or other breaches
e) NA Y / N vent/overflow construction inadequate	j)	NA	Y/N	other
Section 6: Distribution				NA
a) NA Y / (N) power loss (pump station)	j)	NA	Y /(N)	operation of valves resulting in equipment breakage
b) NA Y / (N) standing water/debris in valve vault	k)	NA	Y /(N)	operation of air-relief/vacuum valves
c) NA (Y)/ N low disinfection residual	1)	NA		improper operation of pumps
d) NA Y / pump or valve failure		NA	Y/N	
e) NA Y / improper surge control	200.50	NA	YIN	
NA Y Main breaks or leaks	0)	NA	YIN	
g) NA Y / unprotected cross connection	p)	NA	(D) N	plumbing/piping modifications/improvements
h) NA Y / improper operation of valves	q)	NA	Y/N	other
i) NA Y (N) waterlogged pressure/bladder tanks				
Section 7: Written Description of Sai	nitary D	etec	t(s) tha	it were Circled Above
than normal chlorine residual	in di	stri	oution	LU
				39
	roposec	l Tim	etable	
Section 8: Corrective Action(s) and P Use the space below to describe the corrective action(s) taken corrective action(s), pro	roposec and the date ovide the prop	Tirr	netable pleted. If the	e water system requires additional time to complete the timetable below.
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Section 8: Corrective Action(s) and P  Use the space below to describe the corrective action(s) taken corrective action(s), pre  Water system management and/or owners  6/24/15 - Shocked and flux chlorine feed paper will a good will respond accordingly and will respond accordingly and if was clean.  Section 9: Certification  Print Name First Last  Signature  A Certified Water System Operator (section of Class 1A 18 2 O TA1 AA 48 4 C D  Torify that I ent the person authorized to fill out this form and that the information of the correction of the c	roposec  and the date  based of the proposer  smust be many shed of the proposer  that the proposer  Title  Date  constitute the assessment	(s) com posed in de awar de awar de awar de awar de awar de awar de awar ee de de ee de de eed herein	pletable pleted. If the provement is e of the pro  Mon  Pletable  Pletable	e water system requires additional time to complete the timetable below.  Stem. Increased itor chlorine residents  SP sample as following for the complete the timetable of improvements.
Section 8: Corrective Action(s) and P  Use the space below to describe the corrective action(s) pre  Water system management and/or owner  6/34/15 - Shocked and flux  Chlorine feed rafe. Will a  and will respond accordingly  and if was clean.  Section 9: Certification  Print Name  First Last  Signature  Certified Water System Operator  (cascleone) Class IA 18 2 11 A 48 45 C D  Terrify that I am the person authorized to fill out this form and that the information of the control of t	roposec  and the date  based of the proposer  smust be many shed of the proposer  that the proposer  Title  Date  constitute the assessment	(s) com posed in de awar de awar de awar de awar de awar de awar de awar ee de de ee de de eed herein	pletable pleted. If the provement is e of the pro  Mon  Pletable  Pletable	e water system requires additional time to complete the timetable below.  Stem. Increased itor chlorine residents  SP sample as following for the complete the timetable of improvements.

Page 2 of 2

Rev 07/24/2015

			Drille	d/Bed	rock W	/ells		
a)	NA	Y /(N	potential source of contamination	f)	NA	Y	/(N)	damaged or compromised well casing
b)	NA	Y N	defective/damaged/loose well cap/well seal	g)	NA	Υ	/(N)	damaged or unscreened vent
c)	NA	Y /(N)	well/pump failure (quantity concerns)	h)	NA	Y	(M)	unprotected opening in pump assembly
d)	NA	Y/N	damaged pitless adaptor	i)	NA	Y	(N)	source overflow construction
e)	NA	YYN	damaged electrical conduit	j)	NA	Υ	(N)	other
			Springs or Dug Wells					Surface Water
a)	(VA)	Y/N	potential source of contamination	a)	NA	Y	/ N	potential source of contamination
b)	NA	Y/N	infiltration of surface run-off	b)	NA	Y	/ N	recent storm event
c)	(IA)	Y/N	condition of spring box or well construction	c)	NA	Υ	/ N	Infiltration
d)	NA	Y/N	source overflow construction	d)	NA	Y	/ N	atypical source water quality
e)	NA	Y / N	other	e)	NA	Υ	/ N	other
			Cons	ecutiv	e Conn	ectio	ns	
a)	NA	Y/N	flooded valve/meter vault	d)	NA	Y	/ N	atypical pressure/flow from wholesaler
b)	NA	Y / N	damaged interconnection	e)	NA	Y	/ N	lower incoming disinfectant residual than ex
c)	NA )	Y/N	inadequate backflow protection	f)	NA	Y	/ N	other

This space must be filled out. Use this space to expand upon and provide additional information that supports the findings identified in Sections 1 t

Explain those defects that are circled above. If no sanitary defects were identified, you must state so below.

Well cap is cracked, missing bolts, loose bolts. Cracked electrical conduit.





#### Section 8: Corrective Action(s) and Proposed Timetable

Use the space below to describe the corrective action(s) taken and the date(s) completed. If the water system requires additional time to complete the corrective action(s), provide the proposed improvement timetable below.

Water system management and/or owners must be made aware of the proposed timetable of improvement(s).

4/15/2015 Replaced cap with modern sanitary cap. Replaced conduit with new parts and installed a frost sleeve.

Se	ection	n 5: Sto	orage Tank(s)				NA
a)	NA	Y / N	improper maintenance practices	f)	NA	Y /N	torn vent/overflow screens
b)	NA	Y/N	presence of dead animals or insects	g)	NA	Y/N	lower disinfectant residual than expected
c)	NA	Y/N	cover/access hatch not sealed	h)	NA	Y /(N)	signs of vandalism or forced entry
d)	NA	Y/N	incorrect operation of level control valves	i)	NA	(Y)/ N	deterioration, rust, holes, or other breaches
e)	NA	Y /(N)	vent/overflow construction inadequate	j)	NA	Y (N)	other



#### Section 7: Written Description of Sanitary Defect(s) that were Circled Above

This space must be filled out. Use this space to expand upon and provide additional information that supports the findings identified in Sections 1 through 6 above.

Explain those defects that are circled above. If no sanitary defects were identified, you must state so below.

Storage tank level control probe penetrations not sealed. Evidence of rodent and insect activity in vault.

#### Section 8: Corrective Action(s) and Proposed Timetable

Use the space below to describe the corrective action(s) taken and the date(s) completed. If the water system requires additional time to complete the corrective action(s), provide the proposed improvement timetable below.

Water system management and/or owners must be made aware of the proposed timetable of improvement(s).

7/10/2015 – Install watertight and sanitary conduit and fittings. Sealed extra penetration. Performed shock disinfection of storage tank and flushed via distribution system.



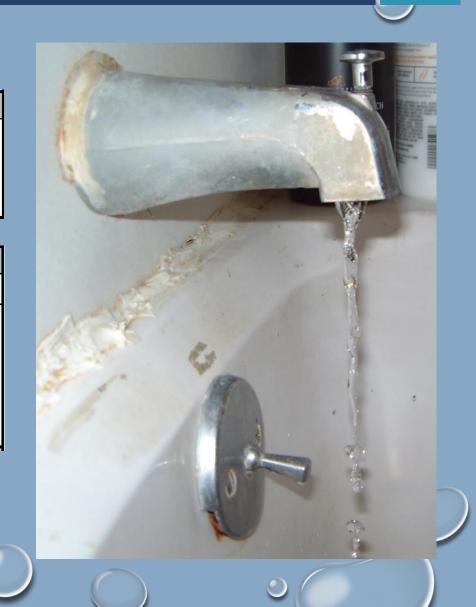
Se	Section 2: Sampling Site(s)/Protocol								
a)	NA	(Y ) N	unclean or unsuitable sample tap	f)	NA	Y /(N)	inadequate tap flushing		
b)	NA	YYN	hot water intrusion	g)	NA	Y/N	auto sensing faucet/swivel-type faucet		
c)	NA	Y/N	change in conditions at sample site	h)	NA	Y(N)	improper hold time/storage temperature		
d)	NA	Y /N	improper sample container	i)	NA	Y/N	sampler error		
e)	NA	Y /N	aerator was not removed	j)	NA	Y /N	other		

#### Section 7: Written Description of Sanitary Defect(s) that were Circled Above

This space must be filled out. Use this space to expand upon and provide additional information that supports the findings identified in Sections 1 through 6 above.

Explain those defects that are circled above. If no sanitary defects were identified, you must state so below.

Used unsuitable sample tap — tub faucet with mixing valve and internal shower valve.



#### Section 8: Corrective Action(s) and Proposed Timetable

Use the space below to describe the corrective action(s) taken and the date(s) completed. If the water system requires additional time to complete the corrective action(s), provide the proposed improvement timetable below.

Water system management and/or owners must be made aware of the proposed timetable of improvement(s).

7/22/2015 Reviewed online resources for taking samples. Will no longer sample from a bathtub faucet. Will use only clean, non-mixing, non-swivel faucets with external threads for future sampling.



Y			10:245 St				
S	ectio	n 6: Dis	NA				
a)	NA	Y /(N)	power loss (pump station)	j)	NA	Y /(N)	operation of valves resulting in equipment breakage
b)	NA	Y /(N)	standing water/debris in valve vault	k)	NA	Y /(N)	operation of air-relief/vacuum valves
c)	NA	Y /(N)	low disinfection residual	1)	NA	Y /(N)	improper operation of pumps
d)	NA	Y /(N)	pump or valve failure	m)	NA	Y /(N)	illegal or unauthorized use of hydrants
e)	NA	Y/N	improper surge control	n)	NA	(Y)/N	Inadequate distribution system pressure
f)	NA	(Y)/ N	main breaks or leaks	0)	NA	Y/N	backflow/cross-connection event
g)	NA	Y/N	unprotected cross connection	p)	NA	Y/N	plumbing/piping modifications/improvements
h)	NA	Y /(N)	improper operation of valves	q)	NA	Y/N	other
i)	NA	Y /(N)	waterlogged pressure/bladder tanks	A142X		45	19

#### Section 7: Written Description of Sanitary Defect(s) that were Circled Above

This space must be filled out. Use this space to expand upon and provide additional information that supports the findings identified in Sections 1 through 6 above.

Explain those defects that are circled above. If no sanitary defects were identified, you must state so below.

Identified a leak on Market Street near where the positive samples were located. Fixed the leak but have reason to believe there are other leaks on that main, further down due to lower than normal system pressure and increased production.

- Since this fix is going to take some time to complete fully, the system needs to request more time and propose a completion date.
- This proposed date will need to be approved by the state.

#### Section 8: Corrective Action(s) and Proposed Timetable

Use the space below to describe the corrective action(s) taken and the date(s) completed. If the water system requires additional time to complete the corrective action(s), provide the proposed improvement timetable below.

Water system management and/or owners must be made aware of the proposed timetable of improvement(s).

July 29, fixed the initial leak then shocked and flushed the main. We need to trace this line and assess if another leak may be present. Pressure on the south side of town is lower than usual and system production is higher than normal for this time of year.

We need additional time to find and fix the leak. We propose a completion date of September 1, 2015 for the repair.

### **CORRECTIVE ACTIONS**

- •Correct all sanitary defects found during the assessment.
- •Within 30 days of triggering the assessment:
  - Complete Assessment & form
  - Submit assessment form
  - Correct Defects
- •If the system needs more time, propose a schedule to State.



The State determines if the assessments and schedules are sufficient

## **CORRECTIVE ACTIONS**

- Must be permanent or be able to be made permanent under a schedule.
- Must follow industry best management practices.
- Must meet the construction and operation standards of the Water Supply Rule.



## **INCORRECT LEVEL 1 ASSESSMENT FORMS**

- Incomplete:
  - Unsigned, no WSID, no system name, no date, system type or operator classification
- Sanitary defects circled but not explained in section 7
- No completion date or proposed timeline for corrective action(s)

## LEVEL 2 SITE ASSESSMENTS

- 2. Level 2 Site Assessment Trigger:
  - a) E. coli MCL Violation:
  - b) Second Level 1 assessment Trigger in 12 rolling months

RT	RP
TC +	EC +
EC +	TC +
EC +	No RP
EC+	TC+ EC not analyzed

Resulting in a <u>Level 2 Site Assessment</u> to be performed within 30 days of the trigger

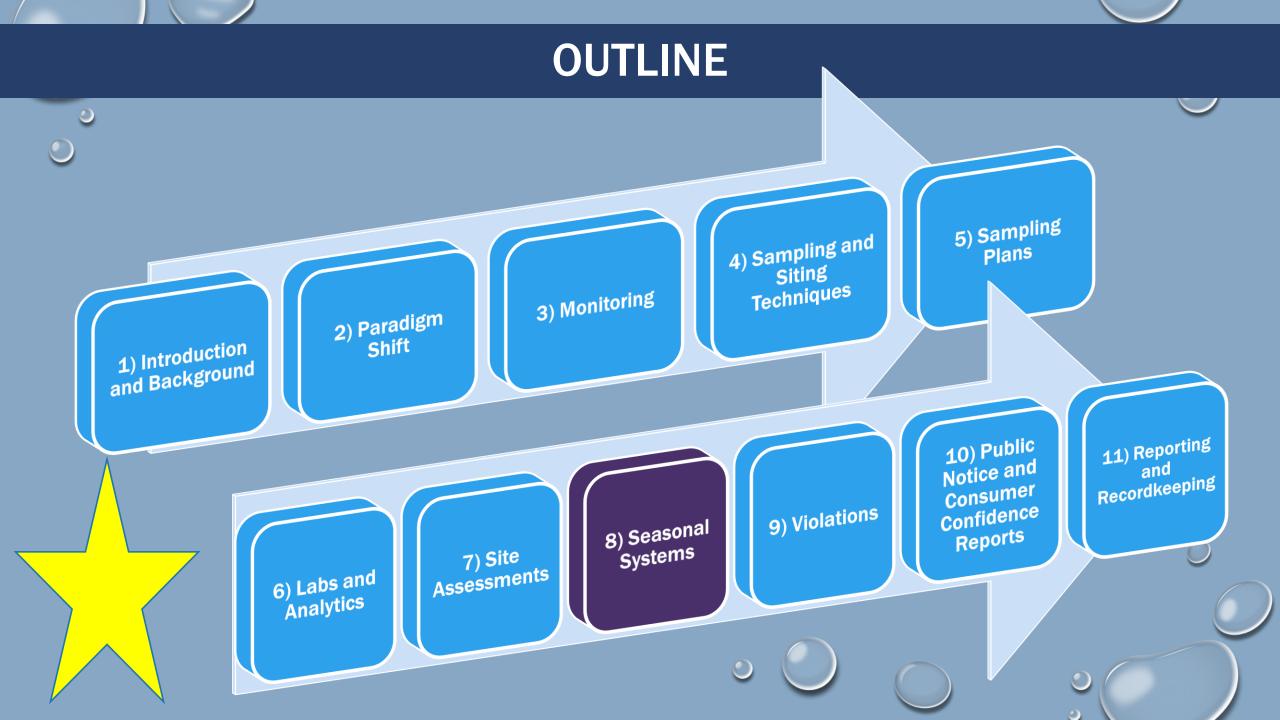
Level 2 Site Assessments are more in-depth and must be performed by the state or a party approved by the state.

# TRIGGERED SITE ASSESSMENTS SUMMARY

	Level 1 Site Assessment	Triggered Level 2 Site Assessment	
Who	Certified operator of the same class or greater	State or party approved by the state (likely a contractor)	
What	A 2 page form that walks through the system and identifies sanitary defects	A more complicated inspection, document review, and sample site analysis.	
When	Within 30 days of the second TC+ in a month or after failing to take all repeat samples.	Within 30 days of triggering a second Level 1 assessment in 12 months or an EC MCL.	
Why	Protection of Public Health, identify pathways or potential pathways of contamination.		

# VOLUNTARY LEVEL 2 ASSESSMENTS

- Year-round, Non-Community Systems, on Groundwater, under 1,000 in population
  - When required to sample monthly
  - Need a voluntary Level 2 Assessment or Sanitary Survey within last 12 months (among other criteria) to be graduated to quarterly monitoring.



# SEASONAL SYSTEMS UNDER THE RTCR

# **Seasonal Systems:**

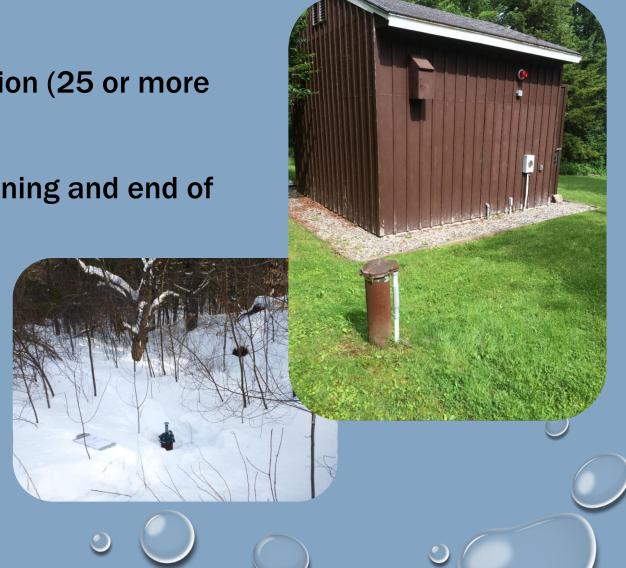
• Do not serve water to a public population (25 or more people) year round.

• Starts-up and Shuts-down at the beginning and end of an operating season.

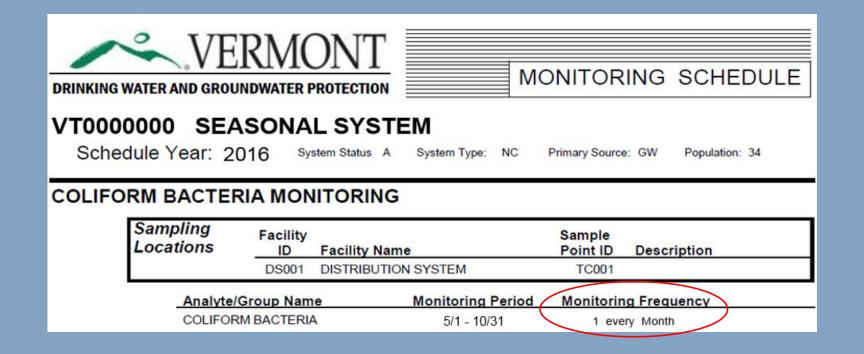
• Does not necessarily de-pressurize.

### **Requirements:**

- 1. Monthly Routine Monitoring
- 2. State-Approved Seasonal Start-Up Procedure and Certification



# SEASONAL SYSTEMS: MONTHLY ROUTINE MONITORING



 Required to collect 1 TC sample in each month the system is in operation.

# SEASONAL STARTUP PROCEDURE

Seasonal systems are required to complete a State-Approved Seasonal Start-Up Procedure & Certification prior to serving water to the public.

**Goal**: Identify and eliminate pathways of contamination prior to serving water to the public.

- 1. Comprehensive visual inspection of the water system.
- 2. Shock-Chlorinate and/or Flush the Water System.
- 3. Collect Your Monthly Sample.
- 4. Sign the Certification of Completion.
- 5. Submit the Form to DWGWP.

# SEASONAL STARTUP PROCEDURE

VERMONT	Public Water Systems Serving Groundwater				
ENVIRONMENTAL CONSERVATION  Drinking Water and Groundwater Protection Division	The use and submission of this form is recommended for all seasonal groundwater public water systems at the beginning of the 2015 operatin season before serving water to the public. These procedures are <b>recommended</b> for the 2015 operating season, but will be <b>required</b> for the 2015 operating season according to the Revised Total Coliform Rule.				
System Information					
System Name:	WSID#:	1A 1B 2 3 4 4A1 4A 4B Class of System:	4C D		
		(circle one)			
What months are you oper	1?				
What day was this start-up procedure	completed?				
What day do you plan on opening	in 2015?				
Instructions					
Complete Step 1 below. Certify that each element was of sample(s) as outlined in Steps 2 and 3 and certify they are o	evaluated by checking the "Complete" or "NA" box if the elector of the complete by checking the "Complete" box. Sign and date the DN is ion prior to opening, along with any	at the beginning of the 2015 operating season before serving water to the public. ement is Not Applicable to the Water System. Shock-chlorinate and flush the water system and coll he form according to Step 4 and return the form to the Division according to Step 5. <u>Return the sign</u> I feedback you have on the use of the form itself.			
Step 1: Visual Inspection of the W	•		Complete	NA	
Visually inspect the source, treatment, storage, and					
2)	e sure that the well cap is tight and intact and that no ntact. Make sure the area around the well is graded	o bolts are missing. Make sure that the electrical conduit is not cracked or broken. to prevent water from ponding around the casing.			
If the system has a spring: Check the spring. Make sure the cover is adequately sealed and no insects, rodents, or debris are able to get into the spring. Make sure any vents or overflow have adequate screening on the ends of the pipes. Make sure the spring box integrity prevents surface water infiltration. Make sure there are no new potential sources of contamination near the spring.					
-		ed. Make sure chemical storage tanks are cleaned and sealed and all solutions are lid reagent packets. Make sure any backwash or discharge lines have an air gap and are			
d) watertight, and made of the appropriate mate		if necessary) within the last 5 years. Make sure the access hatch/cover is gasketed, nk is free from insects, rodents, and debris. Make sure any overflows, drains, or vents d and prevent contamination from surface water.			
e)	adequate pressure. Make sure there are no cross-cois. Confirm that there are no obvious signs of leaks o	onnection hazards. Make sure pumps and valves are operating properly. Make sure or line breaks.			
Routine Sample Locations: Make sure routine  f) possible), and that sample taps and sinks are		ppropriate for total coliform testing (no swivel faucets, separate hot and cold faucets if			

# SEASONAL STARTUP PROCEDURE

Step 2: Shock-Chlorinate and/or Flush the Water System	
After visually inspecting the water system and making any necessary improvements, shock-chlorinate and/or flush portions of the water system that may include, but not be limit source, storage facilities, treatment, and the distribution system. Write a brief summary of the shock-chlorination procedure implemented in the space provided.	ted to, the Complete
a) Chlorine residual introduced to distribution system (if measured):	
b) Duration of time chlorine maintained in the distribution system (if applicable):	
Step 3: Collect a Routine Monthly Sample  After shock-chlorinating and for flushing the system, collect a total coliform bacteria sample any time during the first month of operation and send it to a certified laboratory for a	Complete natysis.
a) Collect one sample at any time during the first month of operation. The sample may be collected before or after water is made available to the public.	
b) Code the sample as Routine (RT) on the laboratory chain of custody.	
Step 4: Certification of Completion	
Upon completion of a II necessary steps above, fill out the certification below.	
Print Name Title	
Signature Date	
I certify that I am the person authorized to fill out this form and that the information contained herin is true, accurate, and complete to the best of my knowledge and ability at the time the pro	rcedure was performed.
Step 5: Return Form to the DWGPD	
Submit a copy of the completed form to the Drinking Water and Groundwater Protection Division no later than 10 days following the month of service start-up (e.g. The report is determined to service in May). Keep a copy of this form for your records.	due by June 10th for systems
TNC Program Specialist	
Drinking Water and Groundwater Protection Division	
One National Life Drive - Main 2	
Montpelier, VT 056 20-3521	
Fax: 802-828-1541	

- a) Visually inspect the Source: Well
  - Is the cap bolted and tight?
  - Is the electrical conduit secured to the cap?
  - Is the cap / conduit broken or cracked?
  - Is there a screen on the vent?
  - Is there adequate drainage?



- b) Visually inspect the Source: Spring
  - Is the cover sealed and tight?
  - Does the source need to be cleaned of debris and sediment?
  - Are there indications of insect / rodent activity?
  - Are the vents / overflows screened?
  - Do the vents / overflow terminate 18" above grade?



- c) Visually inspect the Treatment Plant
  - Maintained and operational?
  - Is your chemical solution fresh?
  - Are chemical storage cleaned and sealed?
  - Did your chemical reagents expire? Is your equipment calibrated?
  - Backwash / discharge line have air gaps?



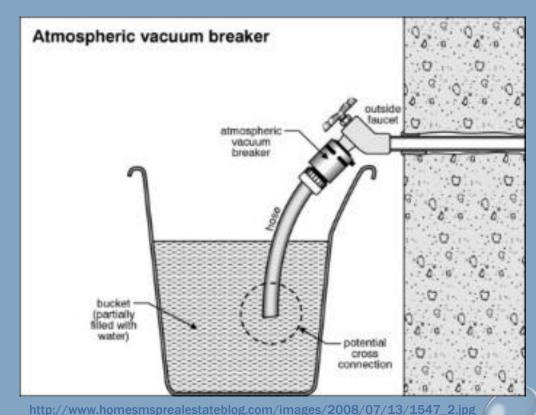
- d) Visually inspect the Storage Tank
  - Has the tank been inspected / cleaned?
  - Is the integrity of your storage tank maintained?
  - Watertight cover?
  - Sealed penetrations?
  - Is the vent / overflow / drain screened?
  - Does the vent / overflow / drain terminate 18" above grade?



# **Step 1: Visual Inspection of the Water System**

## e) Visually inspect the Distribution System

- Does the system maintain adequate pressure?
- Are there any cross-connection hazards?
- Are hoses fitted with vacuum breakers / backflow prevention devices?
- Are pumps and valves operating properly?
- Are valve pits free of standing water?
- Are there signs of leaks / line breaks?



- e) Visually inspect Sample Locations
  - Identify routine sample locations.
  - Avoid swivel / mixing faucets.
  - Avoid automatic faucets.
  - Avoid internal threads.
  - Remove aerators.
  - Make sure sample tap is clean and accessible.



# Step 2: Shock-Chlorinate and/or Flush the Water System

Step 2: Shock-Chlorinate and/or Flush the Water System	
After visually inspecting the water system and making any necessary improvements, shock-chlorinate and/or flush portions of the water system that may include, but not be limited to, the source, storage facilities, treatment, and the distribution system. Write a brief summary of the shock-chlorination procedure implemented in the space provided.	
a) Chlorine residual introduced to distribution system (if measured):	
b) Duration of time chlorine maintained in the distribution system (if applicable):	







# Guidance Documents:

- VT Rural Water
- VT DOH

# Steps 3 - 5: Sample, Sign, Submit

#### **Step 3: Take your Sample!**

Collect your monthly routine monitoring bacteria sample.

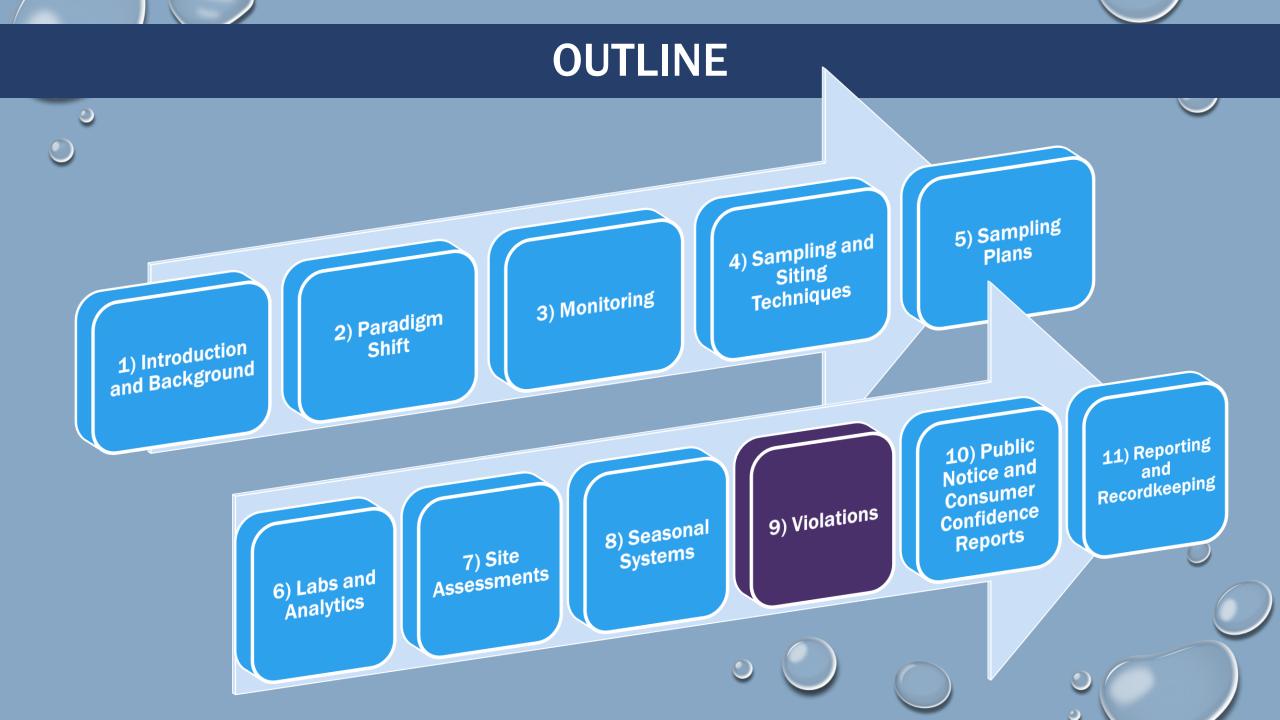
#### **Step 4: Sign the Certification of Completion**

Upon completion of Steps 1 – 3 sign the certification form.

#### **Step 5: Submit to DWGWP**

Submit signed form to the DWGWP no later than 10 days following the month of startup.

Step 4: Certification of Comple		
Print Name	Title	1
Signature	Date	1
I certify under penalty of law	that I am the person authorized to fill out this form, and the information contained herein is true, accurate and complete to the best of my knowledge and belief.	1
Step 5: Return Form to the DWGPD		
Submit a copy of the completed form to the Drink returned to service in May). Keep a copy of this fo	ring Water and Groundwater Protection Division no later than 10 days following the month of service start-up (e.g. The report is due by June 10th for systems orm for your records.	
	TNC Program Specialist	1
	Drinking Water and Groundwater Protection Division	
	One National Life Drive - Main 2	
	Montpelier, VT 05620-3521	
	Fax: 802-828-1541	



# 4 RTCR VIOLATIONS

# RTCR Violation Types

- 1. E. Coli MCL Violation (Tier 1)
- 2. Treatment Technique Violation (Tier 2)
- 3. Monitoring Violation (Tier 3)
- 4. Reporting Violation (Tier 3)

## E. COLI MCL VIOLATION

- TC+ routine sample followed by a EC+ repeat sample
- EC+ routine sample followed by TC+ (or EC+) repeat sample
- Fails to test for E. coli when a repeat sample is TC+
- EC+ sample followed by a failure to collect all repeat samples

#### **E. Coli MCL Violation**

- TC+ RT → EC+ RP
- EC+ RT → TC+ RP (or EC)
- TC+ RT → TC+ RP and E. colinot analyzed
- EC+ RT → All Repeats not Taken

E. Coli violations are Tier 1 which require public notice within 24 hours.

# TREATMENT TECHNIQUE VIOLATION

- Failure to conduct the required assessment within 30 days of the trigger
- Failure to correct all sanitary defect(s) found through an assessment within 30 days of the trigger or in accordance with a State-approved schedule.
- Seasonal system does not complete start-up procedure prior to serving water to the public.

Treatment Technique Violations are Tier 2 which require public notice within 30 days.

### **MONITORING VIOLATION**

- Failure to collect every required <u>routine</u> or <u>additional routine</u>
   sample in a compliance period
- Failure to test for E. coli following a routine sample that is TC+

Monitoring violations are Tier 3 which require public notice within 1 year

# REPORTING VIOLATION

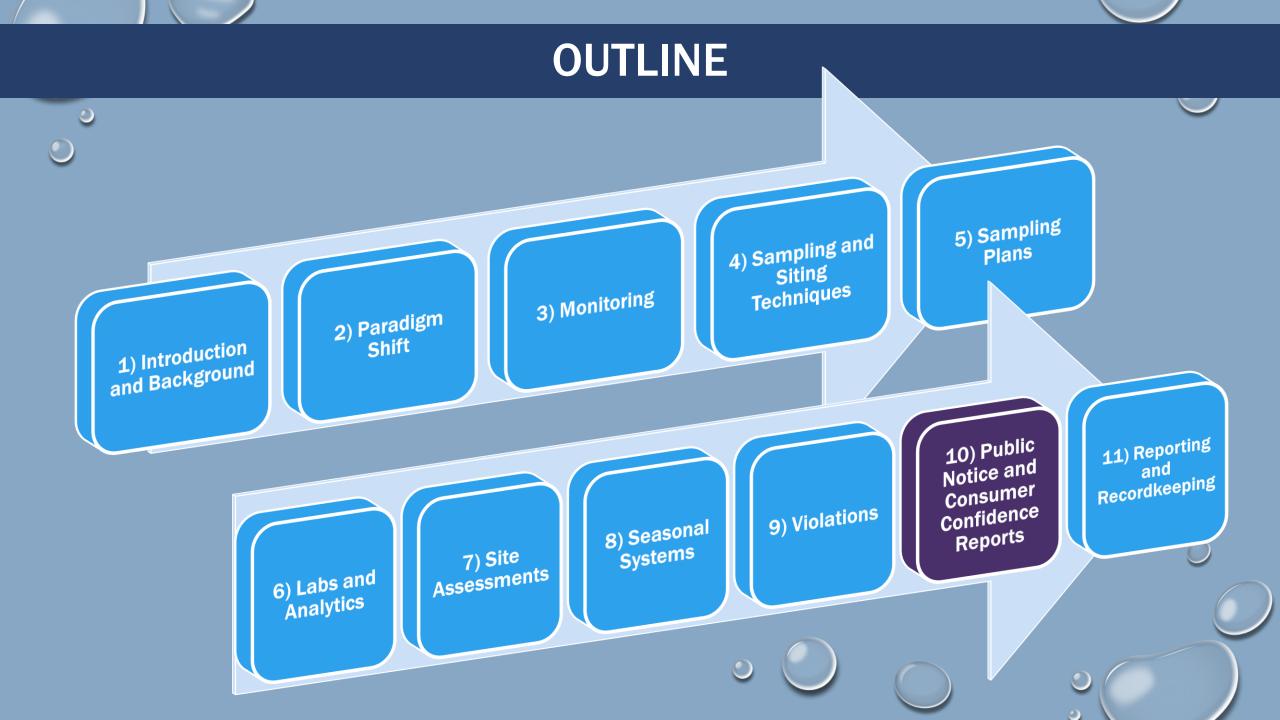
- Failure to <u>submit a monitoring report or completed assessment</u> <u>form</u> after a system properly conducts monitoring or an assessment in a timely manner.
- Failure to <u>notify the State of an EC + sample</u> the day the system learns of the EC detection.
- Failure of a <u>seasonal system to submit a certification of</u> <u>completion</u> of the State-approved start-up procedure.

Reporting violations are Tier 3 which require public notice within 1 year

# **COMPLIANCE GUIDE**

Sample Results		E. Coli MCL	Required	
RT Sample	RP Sample	Violation?	Assessment	
EC +	TC +			
EC +	Any Missed			
TC +	EC +	YES	Level 2	
TC +	TC+ (E.coli not analyzed)			
TC +	Any Missed	NO	Lovel 1 +	
TC +	TC+	NO	Level 1*	
TC +	TC -	NO	NO	
EC +	TC -	NO	NO	

\* Level 2 Assessment is required for second Level 1 in a rolling 12-month period



# PUBLIC NOTICE FOR RTCR VIOLATIONS

Tier	Deadline to provide notice	RTCR Violation	Repeat Notices
1	24 hours	E. Coli MCL Violation	<b>Every 3 months until</b> the situation is resolved
2	30 days	Treatment Technique Violation	<b>Every 3 months until</b> the situation is resolved
3	1 year	Monitoring Violation Reporting Violation	Annually until the situation is resolved



Actions consumers should take

Potential health effects

When the system expects to resolve the violation -

Name and phone number for more information

#### DRINKING WATER WARNING

ABC Water System (VT0012345)
water is contaminated with fecal coliform (or E. coli)

#### BOIL YOUR WATER BEFORE USING

Fecal colliform [or E. coll] bacteria were found in the water supply on 8/1/15. These bacteria can make you sick, and are a particular concern for people with weakened immune systems.

What should I do?

DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST, Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice. Boiling kills bacteria and other organisms in the water.

Fecal collforms and E. coll are bacteria whose presence indicates that the water may be contaminated with human or animal wastes. Microbes in these wastes can cause diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a special health risk for infants, young children, and people with severely compromised immune systems.

The symptoms above are not only caused by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. People at increased risk should seek advice about drinking water from their health care providers.

#### What happened? What is being done?

Bacterial contamination can occur when increased run-off enters the drinking water source (for example, following heavy rains). It can also happen due to a break in the distribution system (pipes) or a failure in the water treatment process.

Two samples tested positive for E.coil in the Main Well distribution following a heavy rain event. Inspection of the well found some pitting in the casing and further investigation identified corrosion holes in the casing below the ground surface to a depth of 2 feet. We have contracted with a well drilling company to remove and replace the damage portion of the well casing. We will inform you when tests show no bacteria and you no longer need to boil your water. We anticipate resolving the problem within 1 week.

For more information, please contact First Last at 802-123-4567 or

1 National Life Dr Montpeller, VT 05620

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

#### Certification

Method(s) of Distribution: Hand delivered to each unit and posted in community hailding. Date Distributed: 8/2/15

(e.g. hand or direct delivery, posting\*, television, radio)

I First Last (print name) Certify, as the Responsible Person (or authorized representative) of the water system indicated above, that the public notice has been provided to customers in accordance with the delivery, content, and format requirements and deadlines in the Vermont Water Supply Rule (Chapter 21, Subchapter 21-10).

ure: D

Within 10 days of issuance of public notice, send a copy of the notice to:

Drinking Water and Groundwater Protection Division, One National Life Drive - Main 2, Montpelier, VT 05620-3521

1 - Community Water Systems may use posting as a second method, but must also use radio, television, or hand or direct delivery.

When the violation occurred

Should alternate water supplies be used

Population at risk

What is being done to correct the violation

Required distribution language

# CONSUMER CONFIDENCE REPORT (CCR) CWS ONLY

- Complete/distribute by July 1 of each year to cover the previous year CCRs summarize information regarding:
  - the sources used
  - detected contaminants
  - compliance issues
  - health and educational information

#### CCRs are also a good opportunity to provide any updates:

- system improvements over the last year
- anticipated improvements (short and long term)
- staff recognition (new staff, education, awards)

# RTCR REPORTING REQUIREMENTS IN THE CCR

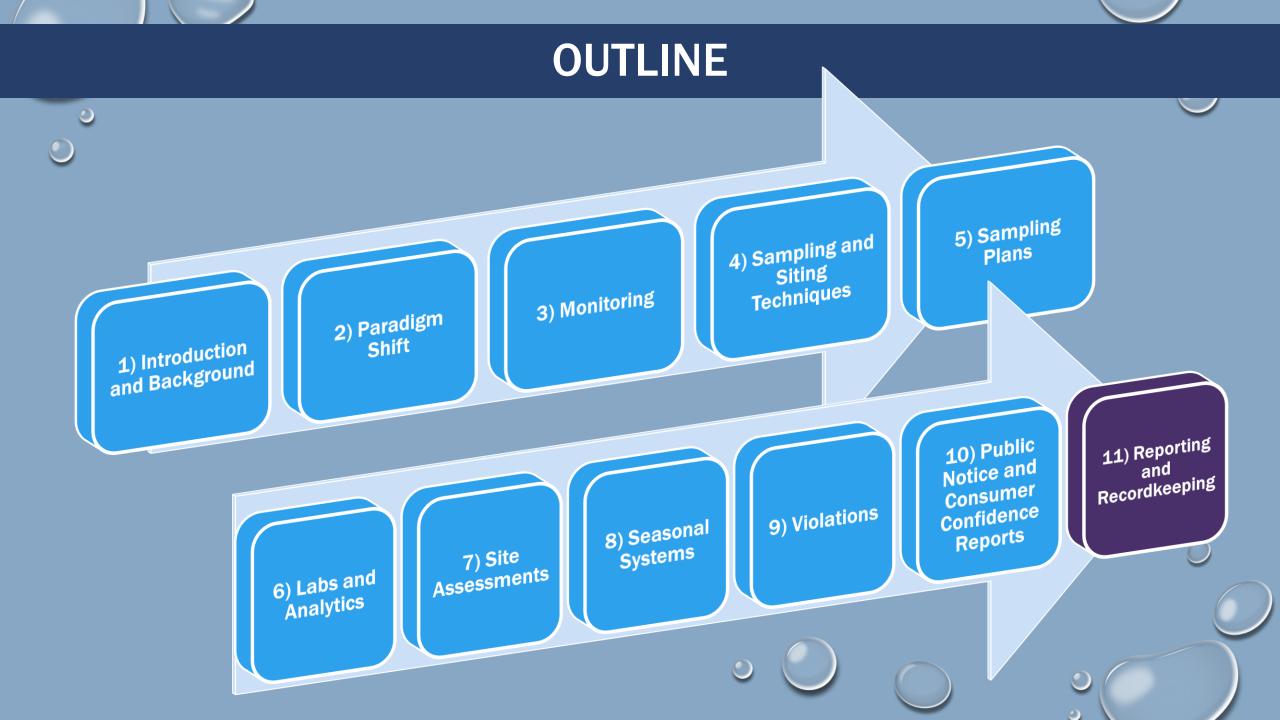
- >The number of assessments required and completed
- The corrective actions required and completed (derived from the assessments)
- ➤ What triggered the assessments (E.coli MCL or not)
- ➤If an assessment or corrective action was not completed (Treatment Technique violation)

# READ AND COMPLETE THE CCR TEMPLATES

- Date and time of water system meetings
- Name and contact information for the person who can answer questions about the CCR
- Tables are complete and accurate
- Explanation of violations including steps taken to address them
- Progress made or a schedule to address significant deficiencies and the Permit to Operate compliance schedule activities.
- All sections must be complete prior to distributing

# DISTRIBUTING YOUR CCR

- There must be at least one form of <u>DIRECT DELIVERY</u> of the CCR which may include:
  - Mailing a copy to each bill-paying customer
  - Hand delivering a copy to each service connection
  - Electronic delivery\* (must meet certain requirements)
    - Paper or electronic communication (e.g. email, water bill, post card notification) must provide the specific URL providing a direct link to the CCR
    - If a customer is unable to receive a CCR by the chosen electronic method, the CCR must be provided by an alternative method allowed by the Rule
    - If using an electronic delivery, a prominently displayed message and the direct URL must be include in ALL notifications of CCR availability



# REPORTING REQUIREMENTS



REQUIREMENT	TIMING
E. coli MCL violation, or E. coli positive routine sample	By end of current business day (or next business day if state office is closed)
TT violation	By end of next business day
Level 1 or 2 assessment report	Within 30 days of learning that the system has exceeded a TT trigger

# REPORTING REQUIREMENTS, (CONT.)

# **Systems Must Report To The State:**

REQUIREMENT	TIMING
Coliform monitoring violation	Within 10 days of learning of violation
Completion of corrective action, if occurring after submittal of an assessment report	When each corrective action is completed
Seasonal system certification of compliance with state-approved start-up procedures	No later than 10 days following the end of the month in which the system opened.

# **PWS RECORDKEEPING**

# **Systems Must Maintain Records:**

REQUIREMENT	TIMING
Records of action taken by the system to correct violations	3 years
Public notices issued & certifications made	3 years
Records of microbiological analysis	5 years
Copies of monitoring plans	As long as analyses are required

# PWS RECORDKEEPING (CONT.)

# **Systems Must Maintain Records:**

REQUIREMENT	TIMING
Level 1 or 2 assessment forms	
Documentation of corrective actions	
Other available summary documentation of sanitary defects & corrective actions	5 years
Records of any repeat samples taken that meet the state's criteria for an extension of the 24-hour period for collecting repeat samples	

### WEBSITE AND ADDITIONAL INFORMATION



Information



# <u>Drinking Water and Groundwater Protection Division</u> <u>Drinking Water Database Search</u>



Search by Operator
Search by Water System

Search for Operator Certification Information

Search for Bacteria Sample Data, Chemical Sample Data or Monitoring Schedules

#### OR

#### **Search for Water System information**

- Bacterial data
- Chemical data
- Current and following year
   Monitoring Schedules
- Always to date with latest info available to the state

HTTPS://ANRWEB.VT.GOV/DEC/DWGWP

Choose Result: Enter your s	each criteria in the	e text boxes prov	ided and click the [Search] but	ton to view resu
Water System ID (WSID)	):			
Water System Name	: lodge			
Search	Bacterial     Data	Chemical Data Choo	Current Year Monitoring Schedule ose One Above - Then Select a Sy	Future Y Scl
	You		d 49 records. Click [select] to vi	
WSID	WSName			
Select VT0000153	OLYMPIA N	MOTOR LODGE		
Select VT0000173	CASCADES	LODGE		
Select VT0000272	SKYESHIP B	ASE LODGE		
Select VT0000341	SUMMIT LO	DDGE		
Select VT0000410	SWISS FAR	M LODGE		
Select VT0000600	KITZHOF LO	DDGE		
Select VT0000673	FLEUR DE L	IS LODGE		
Select VT0000701	MID MOUN	ITAIN LODGE		
Select VT0000722	BIG BEARS	LODGE		
Select VT0000750	BASE LODG	BE		

# **KEY TAKEAWAYS OF THE RTCR**

- The RTCR goes into effect April 1, 2016
  - There is no more Total Coliform MCL, E. coli MCL remains
  - No more Total Coliform-based Public Notice or Boil Water requirements in Vermont, E. coli-based boil and PN remains
  - Systems must take 3 repeat samples for each positive routine sample
    - Monthly systems resume normal monthly monitoring the month following a routine positive sample
    - Quarterly systems must perform 3 <u>additional routine</u> samples the month following a routine positive sample
    - Systems must complete each "set" of samples, regardless of sample results or triggers
  - 2 or more total coliform samples in a month triggers a site assessment
  - E. coli MCL violation requires a boil water notice and a Level 2 Site Assessment.
  - State precautionary boil may apply.

# REQUIRED ACTIONS

# Before April 1st

- Submit new bacteriological sampling plan (templates/forms forthcoming)
- Attend RTCR training Level 1 Assessments and Sampling Plans
- Check out DWGWP website

### After April 1st

 Seasonal systems perform seasonal startup procedures and submit completed startup form to DWGWP

Sample early in monitoring period!

# **QUESTIONS AND CONTACTS**

Ben Montross ben.montross@Vermont.gov 802-498-8981 Meredith Simard meredith.simard@Vermont.gov 802-585-4896 Jeff Girard jeff.girard@Vermont.gov 802-585-0314 Nick Giannetti nick.giannetti@Vermont.gov 802-477-2237

For questions regarding TNC systems

Julie Hackbarth julie.hackbarth@Vermont.gov 802-585-4897 David Love david.love@Vermont.gov 802-585-4902





For questions regarding Community or NTNC systems

# ACRONYMS USED DURING THIS PRESENTATION

+ = Present

= Absent

TC	Total Coliform
10	Total Comorni

EC E. coli

**RT** Routine sample

**RP** Repeat sample

**TCR** Total Coliform Rule

**RTCR** Revised Total Coliform Rule

**MPN** Most Probable Number

Triggered groundwater source

water sample

Non-Community Water

System (either TNC or NTNC)

Transient Non-Community water

system

NTNC Non-Transient Non-Community

water system

**CWS** Community Water System

**TT** Treatment Technique

**MCL** Maximum Contaminant Level

**GW** Groundwater

**SW** Surface Water

Groundwater Under the

**GWUDI** Direct Influence of Surface

Water

**CCR** Consumer Confidence

Reports

**DWGWP** Drinking Water and Groundwater Protection Division

PN Public Notice