Frequently Asked Questions

Contracted Assistance Program for Service Line Inventories (SLI) and Lead Service Line Replacement (LSLR) Plans

- 1. How do I know if my water system is eligible for this contracted assistance?
 - a. Water Systems (NTNCs and Community) that serve 1,000 or fewer customers.
 - b. If your water system serves over 1,000 customers, you are not eligible for this program. Please email ANR.SLI@vermont.gov for more information.
- 2. Can my water system choose which contractor will work with us?
 - a. No, DEC will assign the contractor to the water system.
- 3. How soon will my water system be able to start working on a SLI and LSLR Plan after applying for this program?
 - a. DEC assigns contractors on a rolling basis. DEC and/or the contractor will contact you once a contractor is available to work with your water system.
- 4. If an LSLR Plan is necessary, will my water system be paired with the same contractor from the SLI?
 - a. Yes.
- 5. If my water system has already started an SLI in-house, can we be reimbursed for this work?
 - a. Water systems may apply for a DWSRF Planning Loan to complete the SLI. Water systems may use loan funds to hire their own contractor or to pay in-house staff. Please email ANR.SLI@vermont.gov for more information.
- 6. How is my water system expected to assist the contractor?
 - a. Water systems are expected to collaborate with the contractor to make the assistance program successful. The contractor will coordinate with water systems to schedule site visits, review records, and if necessary, draft a LSLR plan.