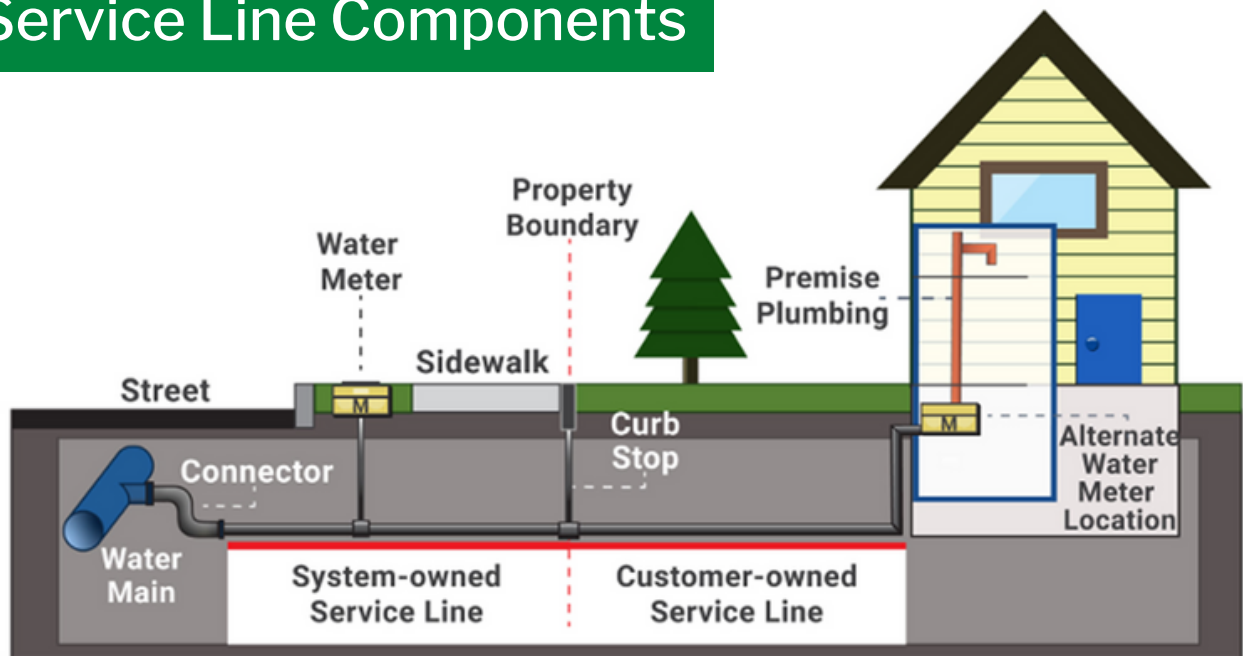


Service Line Inventory (SLI)

What is a Service Line?

Service lines are pipes that connect a customer's property to the water main. A service line has several components between the distribution water main and a building's internal plumbing. These parts may consist of different materials, including lead, galvanized iron or steel, copper, or PVC, among others.

Service Line Components



Community and Non-Transient Non-Community (NTNC) water systems must inventory all service lines and make their SLIs accessible to the public.

For more information about service line components, review the [EPA's Guidance on Developing and Maintaining an SLI \(PDF\)](#).

SLIs

SLIs list the material composition of every service line in a community or NTNC water system, including both the utility- and customer-owned portions.

Why are Lead Service Lines Unhealthy?

Lead is a toxic metal that accumulates in bodies over time, causing both short- and long-term health problems.

Most Vulnerable Populations

Children

- Slows growth and development
- Behavioral problems and learning disabilities
- Impaired hearing and speech
- Damages the nervous system
- Anemia

Pregnant People

- Premature birth
- Reduced growth of the fetus

Adults

- High blood pressure
- Increased hypertension incidence
- Decreased kidney function
- Reproductive problems