

Service Line Inventory

Frequently Asked Questions

- 1) If there is a lead gooseneck and both the system owned portion is galvanized and the customer owned portion is galvanized, why isn't the "Galvanized Requiring Replacement" indicating "yes"?
 - a. This service line is just galvanized. Galvanized Requiring Replacement (GRR) needs to be currently downstream or at some time in the past has been downstream of lead or unknown pipe materials. For the purposes of the Service Line Inventory (SLI), the Lead & Copper Rule Revisions (LCRR) do not count the connectors (e.g. goosenecks, pigtails) toward the definition.
- 2) What do I do about Cast Iron or Ductile Iron services?
 - a. Select "Other" and in the comments write a note, such as: "greater than 4 inches, service lines are either cast or ductile, depending on the year".
- 3) Can I edit the columns (sorting or renaming)?
 - a. No, the columns are not editable.
- 4) How do I go through the distribution system? North to south? East to west? In number order?
 - a. For DEC and EPA reporting requirements, this does not matter. The method is completely determined by the water system. Because water systems will rely on the SPAN number tool, and DEC recommends recording the latitude and longitude coordinates for the locations. It may make sense to work down/across a street and then back and forth as one sees fit. However, the order and organization are completely up to the system.
- 5) What if I can't determine the material of the connector?
 - a. If the records review does not determine the material of the connector, then select "Unknown."
- 6) What is the best way to accurately answer "Was the line material ever previously lead?"
 - a. This field must be accurate with 100% confidence, which is typically accomplished through records reviews. If it is unknown, then "Unknown" must be selected. This field is used to determine if a service line meets the LCRR definition of Galvanized Requiring Replacement computed in Column V.
- 7) Do I need to inventory homes on private wells in my town but not within my service area?
 - a. No, water systems only need to inventory connections served by the system.
- 8) Do I need to inventory other public water systems in my town or within my service area (but not connected to my system)?
 - a. No, a water system only needs to inventory connections served by the water system submitting the inventory.
- 9) Are "lead packed joints" in cast iron pipes considered lead pipes?
 - a. No, this lead is not expected to contribute to the levels in the drinking water because the lead is outside of the wetted surface of the pipe.
- 10) If I know a service line is not lead but do not know the specific line material, what should I choose for service line material? Can I classify service lines as "Not Lead"?

- a. Please label the not lead service lines as “Other” and provide a comment in the Intro and Summary Table.
- 11) Can I classify the status of service lines (such as ‘active/inactive’)?
- a. The LCRR does not differentiate between active and inactive service lines. All service lines must be inventoried. DEC does not intend to revise the inventory templates to include this additional field.
- 12) For properties I know are non-lead based on installation date, how do I answer, “Were staff denied access to property or did the owner refuse to respond?”
- a. Complete this field with ‘No’ because staff were not denied access. [Access may not have been requested, but it also was not denied.]
- 13) If I can’t find an exact option for water main and service diameters, what should I select?
- a. For these service lines, select ‘Other’ then provide an explanatory comment in the comments field of the ‘Intro and Summary Table’ spreadsheet.